
Subject: Problem

Posted by [HavoKane](#) on Mon, 14 Apr 2003 02:18:58 GMT

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just had to re-register because my account was listed inactive . nice huh?
i lost my renegade cd-key . its not in the registrys of any of my computers. westwood went outof
buisness , so i cant buy a new cd-key. and i cant buy renegade again , nor do i want to have to
buy a new copy. does anyoone know how to help? thanks. by the way. since im regitered again.
im NOT a noob. no matter what this forum thing says. ive been registered since renegade came
out.

Subject: Problem

Posted by [mike9292](#) on Mon, 14 Apr 2003 02:57:55 GMT

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did u go to ea support

Subject: Problem

Posted by [mike9292](#) on Mon, 14 Apr 2003 03:00:38 GMT

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http://westwood.custhelp.com/cgi-bin/westwood.cfg/php/enduser/std_alp.php

Subject: Problem

Posted by [Dante](#) on Mon, 14 Apr 2003 03:25:29 GMT

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you can contact ea tech support, they are very helpful

you will most likely have to show some sort of proof of purchase, like the cd case or something
like that.

Subject: Problem

Posted by [spreegem](#) on Mon, 14 Apr 2003 21:22:34 GMT

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What do you mean you can't buy renegade again??

Subject: Problem

Posted by [maytridy](#) on Mon, 14 Apr 2003 21:38:38 GMT

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This happened to me too. Contact Crimson, she activated my account manually. She is very helpful, and one of the best moderators around.

Subject: Problem

Posted by [HavoKane](#) on Tue, 15 Apr 2003 00:34:51 GMT

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i dont have the case or box or anything anymore. i could send a picture of my cd though...

Subject: Problem

Posted by [spreegem](#) on Tue, 15 Apr 2003 16:46:12 GMT

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WHAT DO U MEAN U CAN"T BUY RENEGADE AGAIN????

Subject: Problem

Posted by [Deafwasp](#) on Tue, 15 Apr 2003 19:25:08 GMT

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If you send your renegade cd's in the cd case they will replace it.

I have done this with almost every cnc game.

With RA2 I only sent in my cracked Soviet disc in and they gave me a whole new copy.

I have never not received a replacement for just asking.

Mind you this is when westwood was around. I don't know if EA will do the same. They might though.
