Subject: Update problem (4.1 I guess?)
Posted by Necropolite on Thu, 06 Feb 2014 07:48:35 GMT
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I tried to play Ren a few minutes ago with renlist like usual, and the updater started. It tried to do things (idk, I am not a computer person), then it tried to restart my computer and it froze. I hit the cancel button and i got message #1 (attached).
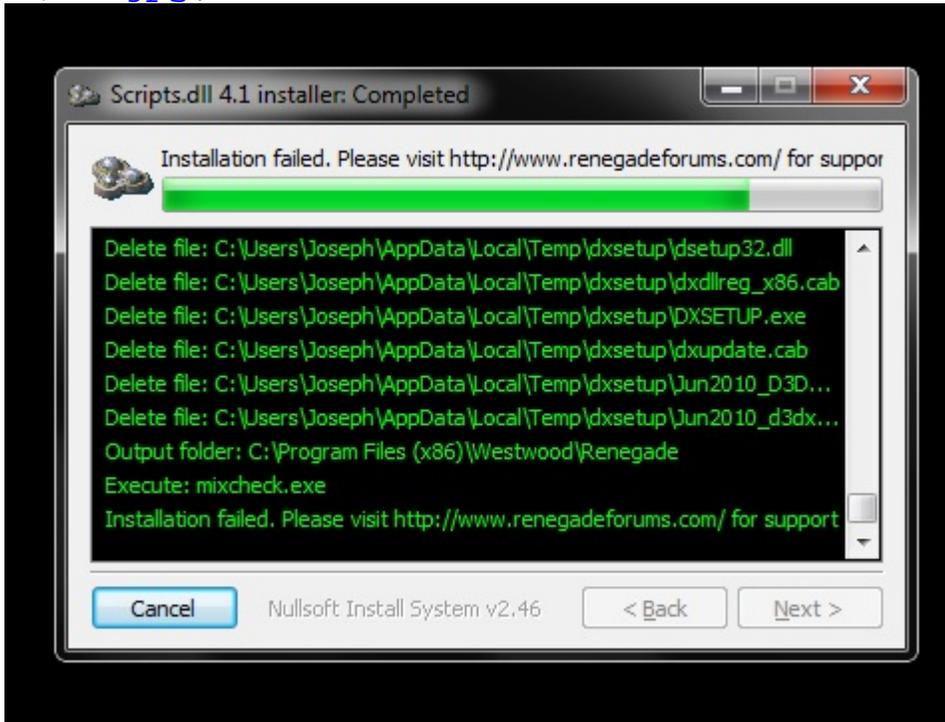
I quit all the programs the restart menu said it was waiting on, then tried again. I "manually" restarted my pc, and tried to play Renegade again (still renlist, it's the only launcher I have installed- before 4.0 I had Renegade Resurrection). Then I got got message #2 (attached).

Any help is very appreciated. Renegade is the only video game I play, and I really enjoy it.
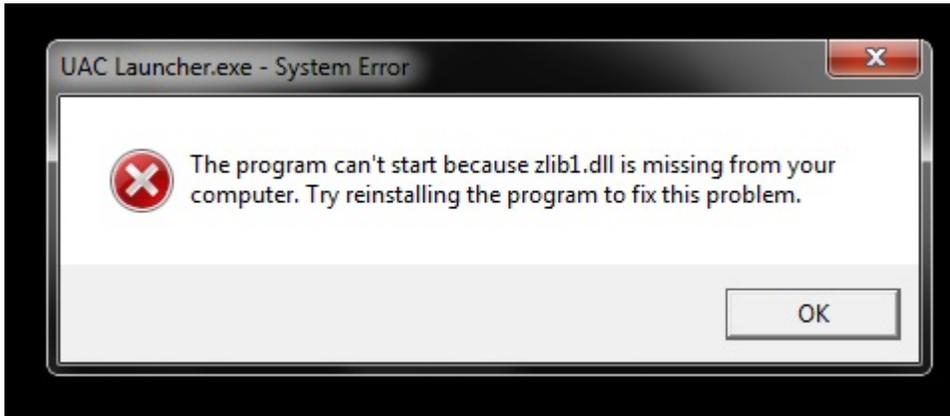
Thanks in Advance,
- JM, aka Necropolite

File Attachments
1) 1.jpg, downloaded 1037 times

2) 2.jpg, downloaded 1048 times

UAC Launcher.exe - System Error

The program can't start because zlib1.dll is missing from your computer. Try reinstalling the program to fix this problem.

OK

Subject: Re: Update problem (4.1 I guess?)
Posted by StealthEye on Thu, 06 Feb 2014 17:30:02 GMT
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Please contact me on irc.blackintel.org #tt or any of the IM networks in my profile and we'll figure out what's wrong.

Subject: Re: Update problem (4.1 I guess?)
Posted by StealthEye on Fri, 07 Feb 2014 17:06:26 GMT
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I have identified the issue and it will be fixed as soon as possible, hopefully in a few hours. I'll post in the release topic when it is fixed. Until then, you can fix the issue by installing the following packages manually if you have not already done so:

http://www.microsoft.com/en-gb/download/details.aspx?id=35
http://www.microsoft.com/en-gb/download/details.aspx?id=30679

The RC2 installer erroneously attempts to install both at the same time, whereas only one simultaneous installation is allowed. That causes one of both installations to fail.

Thanks to everyone who helped me debug this issue by reporting on IRC/PM.

(Crossposting this to all related topics.)

Subject: Re: Update problem (4.1 I guess?)
Posted by Necropolite on Fri, 07 Feb 2014 19:15:14 GMT
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Thanks!