Subject: cant download client

Posted by robbyke on Tue, 13 Aug 2013 22:59:55 GMT

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i wanted to reinstall renegade but apparently the TT site wont let me download the client

it says network error but i can download the other stuff just not the installer

anyone else has this problem or just me?

Subject: Re: cant download client

Posted by Omar007 on Wed, 14 Aug 2013 00:54:17 GMT

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Sounds like you may have to disable your AV temporarily.

Also see http://www.renegadeforums.com/index.php?t=msg&th=39331&start=0& . If your AV is not listed there and temporarily disabling it solves your problem, please tell me which AV you have so I can add it to the list

Subject: Re: cant download client

Posted by robbyke on Wed, 14 Aug 2013 09:51:19 GMT

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that solved it, didnt think my av would block even before downloading

thanks alot

Subject: Re: cant download client

Posted by EvilWhiteDragon on Wed, 14 Aug 2013 11:53:11 GMT

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What AV are you using? Because apparently, we need to contact them. Your description suggests that the AV maker put the URL on a blacklist.

Subject: Re: cant download client

Posted by Omar007 on Wed, 14 Aug 2013 12:27:52 GMT

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I think he is using Avast as someone reported the exact same issue and that person was using Avast.

EDIT: http://www.renegadeforums.com/index.php?t=msg&th=40351&start=0&

At first I thought it was a download fluke or something but it turned out to be the AV. Specifically:

Quote: "Failed - Network Error" (using Chrome) when I tried to download it from the link provided for it.

Subject: Re: cant download client

Posted by robbyke on Wed, 14 Aug 2013 15:30:33 GMT

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yes its avast, and i was looking for a way to report the link as non virus but didnt really find one

i wasnt in the mood to set up a full email for it so i just left it there