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Subject: EA support is no help, please help me?

Posted by [openfire621](#) on Fri, 31 Dec 2010 19:11:36 GMT

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-I've seen this happen once before, but on a friends computer who then gave up on trying to fix it.  
-I recently bought a 1 tb hd and have had to reinstall everything back on to it  
- Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 3  
(2600.xp\_sp3\_gdr.100427-1636)  
-I got the latest version of the video card  
-Verizon fios  
-happened Christmas day when I installed it :(

Basically what happened, is I used to own renegade. Then lost a cd, so I bought it on amazon and reinstalled it with no problems. Then I lost a cd again, and again for Christmas got it off amazon from the company sold out software. This time when I reinstalled it, it automatically chose my old logon name and didn't give me a chance to register a new one. I already knew that I can't use the same sn I used before with the new serial number, but it was too late. So when I try to run multiplayer, it gives me version mismatch all up and down the game listing with red dots and all that. I tried logging in with a different random name, creating a new one, it doesn't work and EA support has been useless. Reinstalling the game did nothing as well. Help? I don't want to have to go buy it again..

:huh:

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#### File Attachments

1) [version mismatch.JPG](#), downloaded 608 times

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# Advanced Listings



Connected To: XWIS

Login: openfire2

Speed: > 4M, > 4M bps

Icon	Host Name	Game Name	Game Map	Players	Speed
☆○	A00	Version Mismatch	...	14762996/4	(27240)
☆○	A000	Version Mismatch	...	14762996/5	(27240)
☆○	a000000	Version Mismatch	...	14762996/8	(27240)
☆○	a0000000	Version Mismatch	...	14762996/9	(27240)
☆○	a00000002	Version Mismatch	...	14763000/10	(27240)
☆○	a00000004	Version Mismatch	...	14763000/10	(27240)
☆○	a00000006	Version Mismatch	...	14763000/10	(27240)
☆○	a00000009	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000b	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000c	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000d	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000m	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000o	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000R	Version Mismatch	...	14763000/10	(27240)
☆○	a0000000w	Version Mismatch	...	14763000/10	(27240)

**Back**

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Subject: Re: EA support is no help, please help me?  
Posted by [Pyr0man1c](#) on Fri, 31 Dec 2010 19:18:58 GMT

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<http://www.renegadeforums.com/index.php?t=msg&th=24533&start=0&rid=24615>

Start from step 5

You need to install update 1.037 to avoid a version mismatch.

I'd install core patch 2 and scripts 3.4.4 too, although these are optional

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Subject: Re: EA support is no help, please help me?  
Posted by [openfire621](#) on Fri, 31 Dec 2010 23:03:14 GMT

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ahh fantastic, thank you very much

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**Subject:** Re: EA support is no help, please help me?  
Posted by [Pyr0man1c](#) on Sat, 01 Jan 2011 01:35:34 GMT

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Your welcome

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