Subject: Need some help =)

Posted by Ground Zero on Sat, 04 Sep 2010 20:42:49 GMT

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Hey guys,

I'm new to the forums but I need some help lol

Yesterday night I spent 2-3 hours with an EA tech on live chat trying to get my CnC Renegade working but it just wont work.

Whats iv tried -

Manual hard drive install – Fail

Reinstall with discs – Fail

Run as admin – Fail

Run in comp – Fail

System specs -

 CPU -AMD Athlon 64x2 4200 + 2.2 ghz
GPU – Nvida Geforce GTX 260+ - (drivers are up to date) (Runs DX11)
OS – Windows 7 home prem 32 bit

Problem details -
Basicly the game installs but wont play. The launcher icon comes up and then BOOM renegade has stopped working.
Problem signature:
  Problem Event Name: APPCRASH
  Application Name: Game.exe
  Application Version: 1.37.0.1
  Application Timestamp: 3e304677
  Fault Module Name: Game.exe
  Fault Module Version: 1.37.0.1
  Fault Module Timestamp: 3e304677
  Exception Code: c0000005
  Exception Offset: 003947a0
  OS Version: 6.1.7600.2.0.0.768.3
  Locale ID: 1033
  Additional Information 1: 257d
  Additional Information 2: 257d8f504c598531c429b24cac277ae5
  Additional Information 3: 4d66
  Additional Information 4: 4d663f5c71c032d522fc1698310163d5

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 C:\Windows\system32\en-US\erofflps.txt

And last but not least a screen shot of my game folder.

I also looked in your archives and found this post -
http://www.renegadeforums.com/index.php?t=msg&th=36071&start=0&rid=2 5604 All he had to
do was delete a file named D3D8.dll I looked for it and could not find it for the life of me.

Note: I already looked at you FAQ

Thanks GZ

Subject: Re: Need some help =)
Posted by Starbuzzz on Sat, 04 Sep 2010 22:09:00 GMT
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On the last screenshot, why is the patcher.exe and patchw32.dll in your Data folder? I don't think it
should be there. I believe it should be in the main Renegade folder before you run it.

I would suggest you uninstall everything and I would assume you followed the steps here:
 http://www.renegadeforums.com/index.php?t=msg&th=24533&start=0&rid=2 3998

Subject: Re: Need some help =)
Posted by Lone0001 on Sat, 04 Sep 2010 22:32:23 GMT
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Have you tried different resolutions? I had a problem where it kept crashing like that and I
changed the resolution and it seemed to fix it.

Subject: Re: Need some help =)
Posted by Tupolev TU-95 Bear on Sat, 04 Sep 2010 23:10:06 GMT
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As Starbuzz spoken.
I think them patcher.exe and patchw32.dll might be the reason why ren isnt working

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Subject: Re: Need some help =)
Posted by Ground Zero on Sat, 04 Sep 2010 23:56:27 GMT
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Phase-transport wrote on Sat, 04 September 2010 18:10As Starbuzz spoken.
I think them patcher.exe and patchw32.dll might be the reason why ren isnt working

Thanks for the reply! That was the problem indeed I removed those files and renengade started right up, only thing is now i can't play the game because everytime I try to tuch a butten on my keyboard the game crashs with no error message!

Subject: Re: Need some help =)
Posted by Goztow on Sun, 05 Sep 2010 06:10:04 GMT
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As suggested above: reinstall following the link posted above.

Subject: Re: Need some help =)
Posted by Tupolev TU-95 Bear on Sun, 05 Sep 2010 10:13:20 GMT
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Ground Zero wrote on Sun, 05 September 2010 00:56Phase-transport wrote on Sat, 04 September 2010 18:10As Starbuzz spoken.
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Where did you place PATCHW32.dll?
I just did a check in my ren and it requires PATCHW32.dll in order to run.

If your PATCHW32.dll is in the ren folder then ignore this.

Subject: Re: Need some help =)
Posted by Ground Zero on Sun, 05 Sep 2010 16:25:35 GMT
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Phase-transport wrote on Sun, 05 September 2010 05:13Ground Zero wrote on Sun, 05 September 2010 00:56Phase-transport wrote on Sat, 04 September 2010 18:10As Starbuzz spoken.
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renegade seems to be incompatiable with my logitech wireless USB keyboard... I pluged in an old keyboard and its working fine.... thanks for the help all+

Subject: Re: Need some help =)
Posted by Tupolev TU-95 Bear on Sun, 05 Sep 2010 17:33:08 GMT
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Ground Zero wrote on Sun, 05 September 2010 17:25Phase-transport wrote on Sun, 05 September 2010 05:13Ground Zero wrote on Sun, 05 September 2010 00:56Phase-transport wrote on Sat, 04 September 2010 18:10As Starbuzz spoken.
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Anytime

EDIT: The logitech wireless USB keyboard is incompatible with ren is probably because the recievers are either in the way with someone.