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Subject: Stuck at Post screen

Posted by [Lone0001](#) on Fri, 13 Aug 2010 01:04:09 GMT

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I bought a new power supply for my desktop and when I try to boot my computer it freezes on the post screen, it also doesn't allow me to go into the bios. When I plug in my old power supply it works fine.

That said you could say "oh that's easy, it's the power supply" but I don't think so because I saw the power supply working fine in another computer.

It does this even if there is no hard drive hooked up.

I recently bought a video card for my computer, ATI 3650 to be exact (AGP). I thought my current power supply (250w) wasn't putting out enough power so I went looking for a new one and ended up with this one which is 400w.

Any ideas?

Specs for this computer can be found [here](#).

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Subject: Re: Stuck at Post screen

Posted by [Caveman](#) on Fri, 13 Aug 2010 07:47:23 GMT

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Probably a stupid question but you never know but do you have the ATX+12 plugged into the motherboard as well?

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Subject: Re: Stuck at Post screen

Posted by [Lone0001](#) on Fri, 13 Aug 2010 13:54:39 GMT

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The 4 pin connector? Yes I do.

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Subject: Re: Stuck at Post screen

Posted by [Caveman](#) on Sat, 14 Aug 2010 16:34:58 GMT

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There are two 4 pin connectors. There is one with the 20pin connector and then there is a separate one with nothing attached to it that should go to the motherboard as well. It goes top left above the CPU most of the time.

If you have done that and the only thing you've changed is the PSU then I have no idea.

Try the basics, take out all the ram, cpu and gfx and try each one by one to see if you get any further.

For some reason this post isn't being recognised. Says you're still the last poster :S

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Subject: Re: Stuck at Post screen  
Posted by [Caveman](#) on Sat, 14 Aug 2010 16:50:33 GMT  
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Subject: Re: Stuck at Post screen  
Posted by [Lone0001](#) on Sat, 14 Aug 2010 16:56:40 GMT  
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Yeah, I have tried taking out all of the ram, it beeps to say there's no ram (to be expected) and I have trying taking out one, switching slots and doing the same for the other, nothing.

I did try taking out my new graphics card and putting in an older one (since the onboard video is dead), that didn't help either.

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Subject: Re: Stuck at Post screen  
Posted by [Caveman](#) on Sat, 14 Aug 2010 17:16:57 GMT  
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How far does it get to post. Can you see the CPU info, ram etc... if it gets to the HDD info and it freezes then unplug all the HDD power cables and see if you get the NO O/S message.

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Subject: Re: Stuck at Post screen  
Posted by [Lone0001](#) on Sat, 14 Aug 2010 18:28:54 GMT  
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I took a picture if it helps at all, sorry if it's a bit blurry.

It just stops here and doesn't allow me to pres f1 or any key for that matter.

### File Attachments

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1) [P8130142.JPG](#), downloaded 345 times

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Memory  
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Subject: Re: Stuck at Post screen  
Posted by [Caveman](#) on Sat, 14 Aug 2010 18:46:38 GMT  
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Right so it gets to the HDD part of the POST and hangs. Unplug all the HDDs and try again.

You should get past that and it should say Disk Failure no OS.

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Subject: Re: Stuck at Post screen  
Posted by [Lone0001](#) on Sat, 14 Aug 2010 19:51:01 GMT  
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I have tried that and it doesn't give that error, it just stays right where it is. It does do it when I try that with my old psu.

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Subject: Re: Stuck at Post screen  
Posted by [Hex](#) on Sun, 15 Aug 2010 15:15:43 GMT  
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Tried resetting BIOS and does the GPU require its own power?

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Subject: Re: Stuck at Post screen  
Posted by [Lone0001](#) on Sun, 15 Aug 2010 17:46:01 GMT  
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Yes, I have reset the bios and the gpu does require a molex connector.

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