Subject: Virus

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Ok, yesterday I think a virus got onto my computer. Windows Defender found a trojan in Win32, TrojanDownloader:Win32/Renos.JM, and it has come up 3 or 4 times even though I have clicked remove.

One thing I have noticed is that when opening google chrome, it says the page is unresponsive. Another problem is that MSN Messenger signs out after 5-10 seconds of being signed in.

Internet Explore is working fine, although its slow as it always has been, and that is where I am posting this from.

I have checked my firewall settings and they are both listed as exceptions.

I have posted results of a complete slow scan from AVG 8. The Renos notification will be ss'd when it comes up again.

Help please!

File Attachments
1) avgresults.JPG, downloaded 745 times

Subject: Re: Virus
Posted by Goztow on Wed, 02 Sep 2009 08:47:30 GMT
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Scan with avg and defender in windows safe mode.

Subject: Re: Virus
Posted by slosha on Wed, 02 Sep 2009 19:48:30 GMT
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Goztow wrote on Wed, 02 September 2009 03:47Scan with avg and defender in windows safe mode.

Thank you, I will try that immediately.

I am now in Safe Mode.

AVG just opens up a CMD promt thing when I press 'scan now' and that goes away after a few seconds.

I am currently running a full scan with Defender, though.

Windows defender, in safe mode, found nothing. WHAT? Booting regularly, the virus still shows up. I am having the same problems, and the virus even left me some porn on my desktop.

Another question, if I transfer data to another computer, will the virus go along with it? How about if I sync my iPod?

Subject: Re: Virus
Posted by CarrierII on Thu, 03 Sep 2009 16:20:03 GMT
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iPod = unlikely.

Keep only certain files. Don't keep EXEs, or DLLs. I'd be careful of certain other file types known to be able to carry viruses, microsoft office documents, for example, can contain them in macro form.

If you do copy everything, run every scanner in existence on everything.

Subject: Re: Virus
Posted by slosha on Thu, 03 Sep 2009 19:05:58 GMT
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Ok I will probably buy an external HDD and back everything up. I talked to a parent's friend that is very computer savvy and he said the only way is a restore. I didn't even think to ask about recovery discs. When I got this computer I wasn't smart enough to put the disc in a safe place. So, what number would I call to get another one

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Subject: Re: Virus
Posted by nikki6ixx on Thu, 03 Sep 2009 20:38:07 GMT
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Glock~ wrote on Thu, 03 September 2009 14:05So, what number would I call to get another one

If it's from a manufacturer like HP or Toshiba, usually you have to call their support line, with all

your info, plus the computer model number(s). You'll most likely need to pay them for a new recovery CD, and it could be expensive.

Subject: Re: Virus
Posted by _SSnipe_ on Thu, 03 Sep 2009 21:02:01 GMT
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ya what he said above is tru, u dont have a recovery partition?

Subject: Re: Virus
Posted by slosha on Fri, 04 Sep 2009 00:01:11 GMT
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I guess i'll be buying a new disk. What's that partition thing ssnipe?

Subject: Re: Virus
Posted by Lone0001 on Fri, 04 Sep 2009 01:53:17 GMT
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I'd just find a disk for the OS on the internet and burn it to a disc, if you still have the product key sticker(on the back or side of the case on desktops or on the bottom for laptops) you can just reinstall Windows.

PS. Use Nod32

Subject: Re: Virus
Posted by nikki6ixx on Fri, 04 Sep 2009 02:13:17 GMT
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Glock~ wrote on Thu, 03 September 2009 19:01What's that partition thing ssnipe?

Some manufacturers have a partition on the hard drive that contains all the necessary stuff to perform a clean reformat back to default settings.

Since you might need to invest money or time, see if this helps you out some in getting rid of the bad stuff.

http://forums.majorgeeks.com/showthread.php?t=35407

Subject: Re: Virus

Posted by slosha on Sat, 05 Sep 2009 02:08:07 GMT

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I bought a restore disc, so that's the route I'll be going. I'm pretty lucky that I had all my music on my ipod. Thanks for the help.

Subject: Re: Virus
Posted by Iran on Mon, 05 Oct 2009 23:38:59 GMT

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Use Sandboxie to run files inside a virtual sandbox. The application doesn't seem to work with Windows 7 yet.

http://sandboxie.com/