
Subject: BRenBot Ping Timeout
Posted by [halo2pac](#) on Thu, 08 Jan 2009 20:40:14 GMT
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I just installed BRenBot on Windows Vista to moderate my FDS.
It works fine in game and never shuts off.
But when it connects to IRC and I leave, a few hours later it "Ping Timoute"s. Then rejoins 40min later, then quits 40 minutes later from IRC...

```
* HB-BR has joined #halo
<HB-BR> [BR] BRenBot 1.52 reporting for duty! Type !help for a list of commands.
* ChanServ sets mode: +o HB-BR
<HB-BR> [BR] Host: BRenBot 1.52 starting up. Type !help for a list of commands
<HB-BR> [BR] Loading level C&C_Complex.mix
<HB-BR> [BR] Host: [BR] Settings for C&C_Complex.mix: Time Limit: 40, Mine Limit: 40, Vehicle
Limit: 8. Donations are allowed after 3 minutes.
* HB-BR has quit IRC (Ping timeout)
* HB-BR has joined #halo
<HB-BR> [BR] BRenBot 1.52 reporting for duty! Type !help for a list of commands.
<HB-BR> [BR] Host: BRenBot 1.52 starting up. Type !help for a list of commands
* ChanServ sets mode: +o HB-BR
<HB-BR> [BR] Loading level C&C_Field.mix
<HB-BR> [BR] Host: [BR] Settings for C&C_Field.mix: Time Limit: 40, Mine Limit: 40, Vehicle
Limit: 8. Donations are allowed after 3 minutes.
* HB-BR has quit IRC (Ping timeout)
* HB-BR has joined #halo
<HB-BR> [BR] BRenBot 1.52 reporting for duty! Type !help for a list of commands.
* ChanServ sets mode: +o HB-BR
<HB-BR> [BR] Host: BRenBot 1.52 starting up. Type !help for a list of commands
<HB-BR> [BR] Host: girl07 is not ranked yet.
<HB-BR> [BR] Player girl07 left the game
<HB-BR> [BR] [GENERAL] Current game on map C&C_Field.mix has ended. Game was won by
GDI by High score when time limit expired.
<HB-BR> [BR] Loading level C&C_City_Flying.mix
<HB-BR> [BR] Host: [BR] Settings for C&C_City_Flying.mix: Time Limit: 40, Mine Limit: 40,
Vehicle Limit: 10. Donations are allowed after 3 minutes.
* HB-BR has quit IRC (Ping timeout)
```

and on, and on, and on,

Whats wrong with BR? or at least what ... whats just wrong?

Subject: Re: BRenBot Ping Timeout
Posted by [danpaul88](#) on Thu, 08 Jan 2009 21:23:15 GMT
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What IRC network are you on? It's possible that the network is using a non-standard

implementation of the ping/pong system in the IRC protocol, try it on irc.n00bstories.com and see if the problem still occurs.

Subject: Re: BRenBot Ping Timeout
Posted by [halo2pac](#) on Thu, 08 Jan 2009 23:15:01 GMT
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That's what it has been on.
Also to make it clear why I should not be getting timeouts:
6M Down, 1M up
4 cores @ 2.66 each
6 gigs ram

Subject: Re: BRenBot Ping Timeout
Posted by [danpaul88](#) on Tue, 13 Jan 2009 09:04:57 GMT
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Are you using the ranks plugin? If so make sure your using the up to date version which fixes the issue with hanging the bot during the ranks.txt output.

It would also help if you listed which plugins you are running, and the versions of those plugins. For any plugins developed by my the version should be in the first few lines of the .pm file when viewed in notepad.

The reason I suggest looking at plugins is that yours is the only bot I know of experiencing this issue, and is certainly not the only one running on irc.n00bstories.com, so unless your server is having networking problems which cause connections to irc.n00bstories.com to be dropped then there's no other reason for it to disconnect.

You could also try looking on the BR console to see what reason it gives for the disconnect on it's end, it might be more informative.

And, finally, 40 minutes to reconnect is highly unusual considering it attempts to reconnect after 30 seconds, and every 5 minutes after that (or something close to those, I am at work at the moment so I can't check the code). It would suggest that your network cannot reach irc.n00bstories.com during those 40 minutes.

Subject: Re: BRenBot Ping Timeout
Posted by [halo2pac](#) on Fri, 27 Feb 2009 15:30:26 GMT
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Finally i have my server back, and I tried what you said..
Its not that.
I think its the IPDB plugin since I removed all the 'socket'-like plugins except that one.

It keeps saying like IRC Timeout.. but its disconnected for 20 min before it does.

Subject: Re: BRenBot Ping Timeout
Posted by [danpaul88](#) on Fri, 27 Feb 2009 18:00:44 GMT
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Try removing all the plugins (rename the folder to plugins_ or something) and see if anything changes?

Subject: Re: BRenBot Ping Timeout
Posted by [halo2pac](#) on Wed, 04 Mar 2009 22:45:08 GMT
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I have the no rg plugin and the 'br' plugin(whatever that is) left after removing the others, and I still get that problem.

Subject: Re: BRenBot Ping Timeout
Posted by [danpaul88](#) on Thu, 05 Mar 2009 15:04:05 GMT
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I have never come across the problem before and cannot replicate it with any build of BRenBot. I really don't know what else to suggest...

Subject: Re: BRenBot Ping Timeout
Posted by [halo2pac](#) on Sat, 07 Mar 2009 17:33:31 GMT
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hmm very odd. Well I will just have to put up with it. Thanks anyway.

Subject: Re: BRenBot Ping Timeout
Posted by [danpaul88](#) on Sat, 07 Mar 2009 17:50:12 GMT
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The only thing I can think of is perhaps a firewall closing the connection somewhere between you and the IRC server (either software or hardware). I know from past experience that perl tends to lock up for a while if it's trying to open a port and the connection attempt gets silently blocked on the receiving end, but it shouldn't take 20 minutes to time out even then.

Subject: Re: BRenBot Ping Timeout
Posted by [Aucun](#) on Sat, 07 Mar 2009 18:16:35 GMT
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I have had this problem a lot so i made my own irc hosted it there and it never times out.

Subject: Re: BRenBot Ping Timeout
Posted by [rutk](#) on Thu, 23 Apr 2009 21:01:17 GMT
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i get timeout ping too.

Subject: Re: BRenBot Ping Timeout
Posted by [ExEric3](#) on Fri, 24 Apr 2009 05:37:15 GMT
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For me it blocked Kerio IRC Inspection Module in firewall.
