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Subject: i got a problem

Posted by [Distrbd21](#) on Sat, 18 Oct 2008 02:56:03 GMT

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I have a seagate sata barracuda hard drive and a hard drive kit to make it work.

I run a gateway solo laptop.

I install the drive in the kit plug it into usb windows does it's install thing.

I try to open the drive and it say's insert a cd well there is no place to put one lol.

It say's it's a protable media player.

How can i fix it to work and so i can install stuff on it?

if you need more info ask and i will give.

plz help ty

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Subject: Re: i got a problem

Posted by [JPNOD](#) on Sat, 18 Oct 2008 04:59:05 GMT

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What operating system are you running?

Is it a USB hard drive. Or is it a IDE/SATA drive connected with a convertor to USB making it simmilair but you buy the drive and convertor seperate. This way is usally cheaper.

Did you check to see if the device is in the device manager and diskmanagement?  
to do so:

go to start type in the run box or Vista search box. diskmgmt.msc

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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Sat, 18 Oct 2008 05:32:16 GMT

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It's a sata drive in an external case.

i use win xp geting sp3 now it has 2 hours left.

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here are some pics of the settings.

where is device manage?

And yes it show's up in diskmanagement.

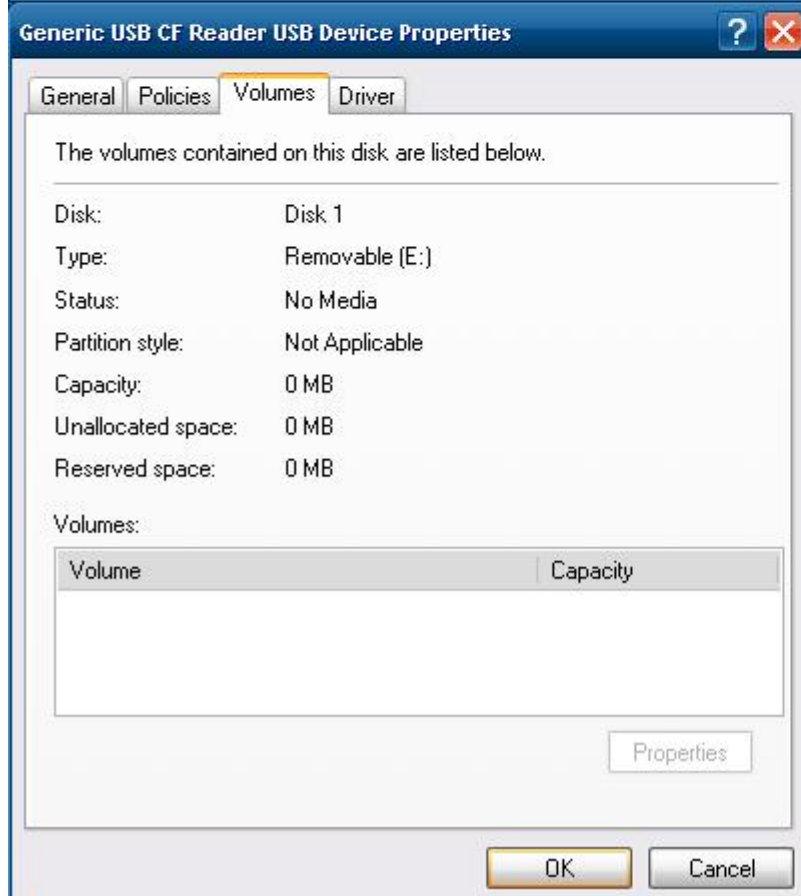
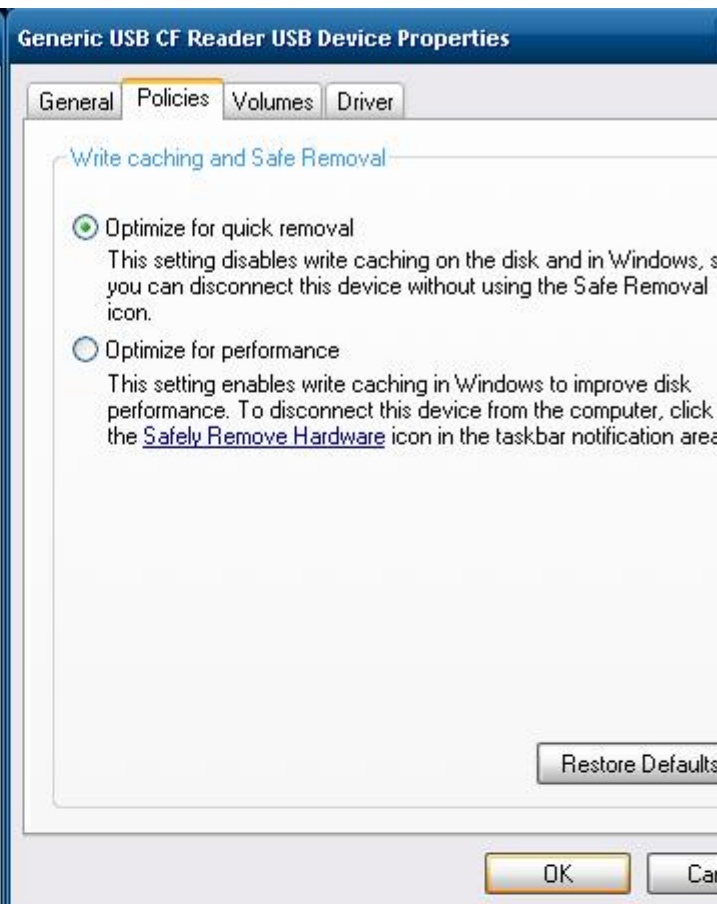
Anything else?

edit: on the kit it has place's for memory card's from camera's could that be causing it?

### File Attachments

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1) [untitled.JPG](#), downloaded 608 times



Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 18 Oct 2008 06:13:30 GMT  
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Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>

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Subject: Re: i got a problem  
Posted by [Xylaquin](#) on Sat, 18 Oct 2008 07:55:41 GMT  
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in disk manager, is it formatted?

device manager can be found by right-clicking My Comp>Properties>Hardware>Device Manager

Notify us of any yellow exclamation marks, or any problems observed on the list that will appear.

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Subject: Re: i got a problem  
Posted by [Distrbd21](#) on Sat, 18 Oct 2008 17:11:09 GMT  
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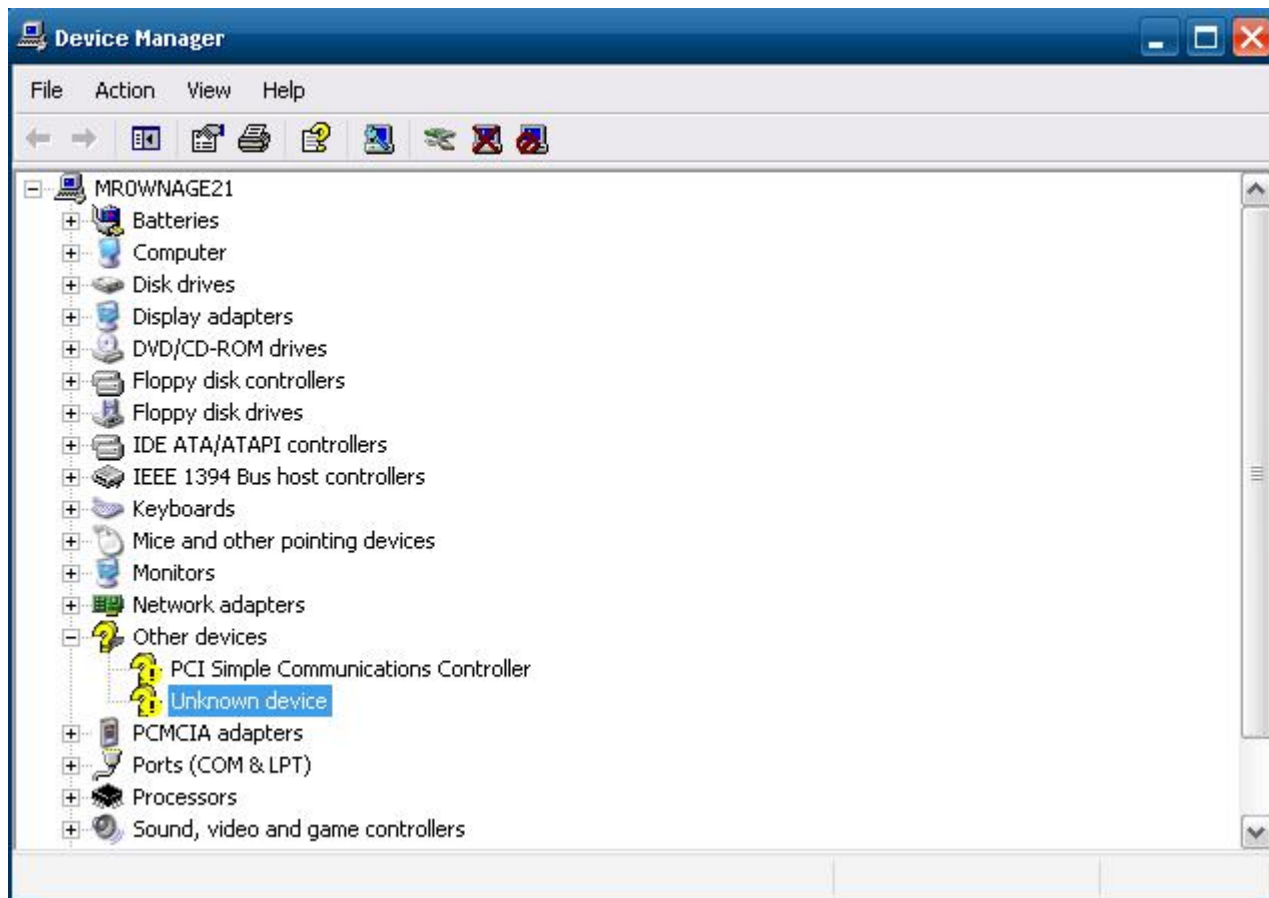
i don't think so.

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#### File Attachments

1) [untitled.JPG](#), downloaded 542 times

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Subject: Re: i got a problem

Posted by [Distrbd21](#) on Sun, 19 Oct 2008 18:57:35 GMT

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Sorry for DP but

does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

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Subject: Re: i got a problem

Posted by [JPNOD](#) on Sun, 19 Oct 2008 19:13:18 GMT

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Distrbd21 wrote on Sun, 19 October 2008 14:57Sorry for DP but

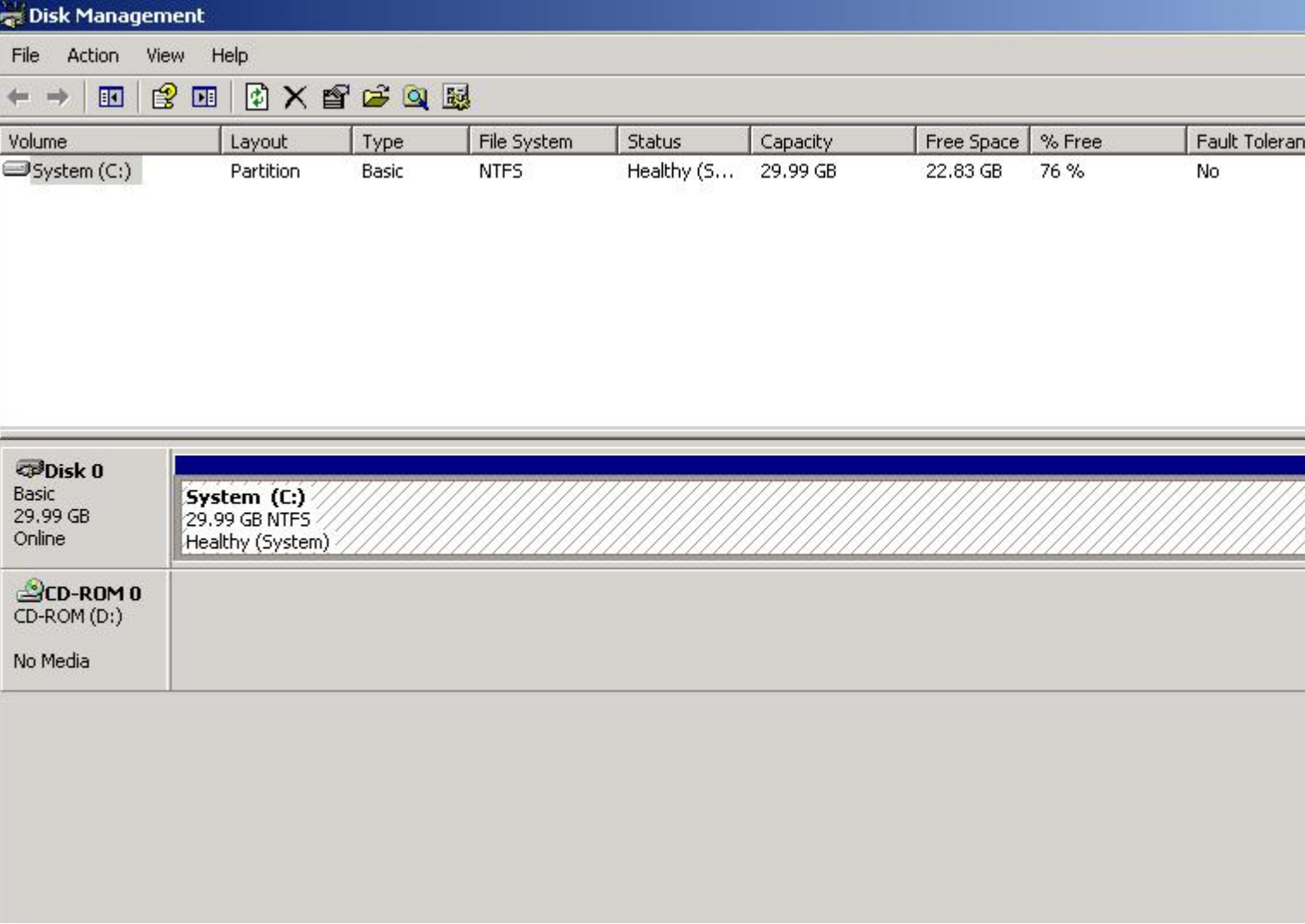
does anyone know my prob?

I have called seagate and they said i would have to put it in a desktop well i don't got one.

You need to get to this screen, I told you to do run --> diskmgmt.msc

File Attachments

1) [diskmgmt.JPG](#), downloaded 306 times



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Subject: Re: i got a problem  
Posted by [Distrbd21](#) on Mon, 20 Oct 2008 04:51:42 GMT  
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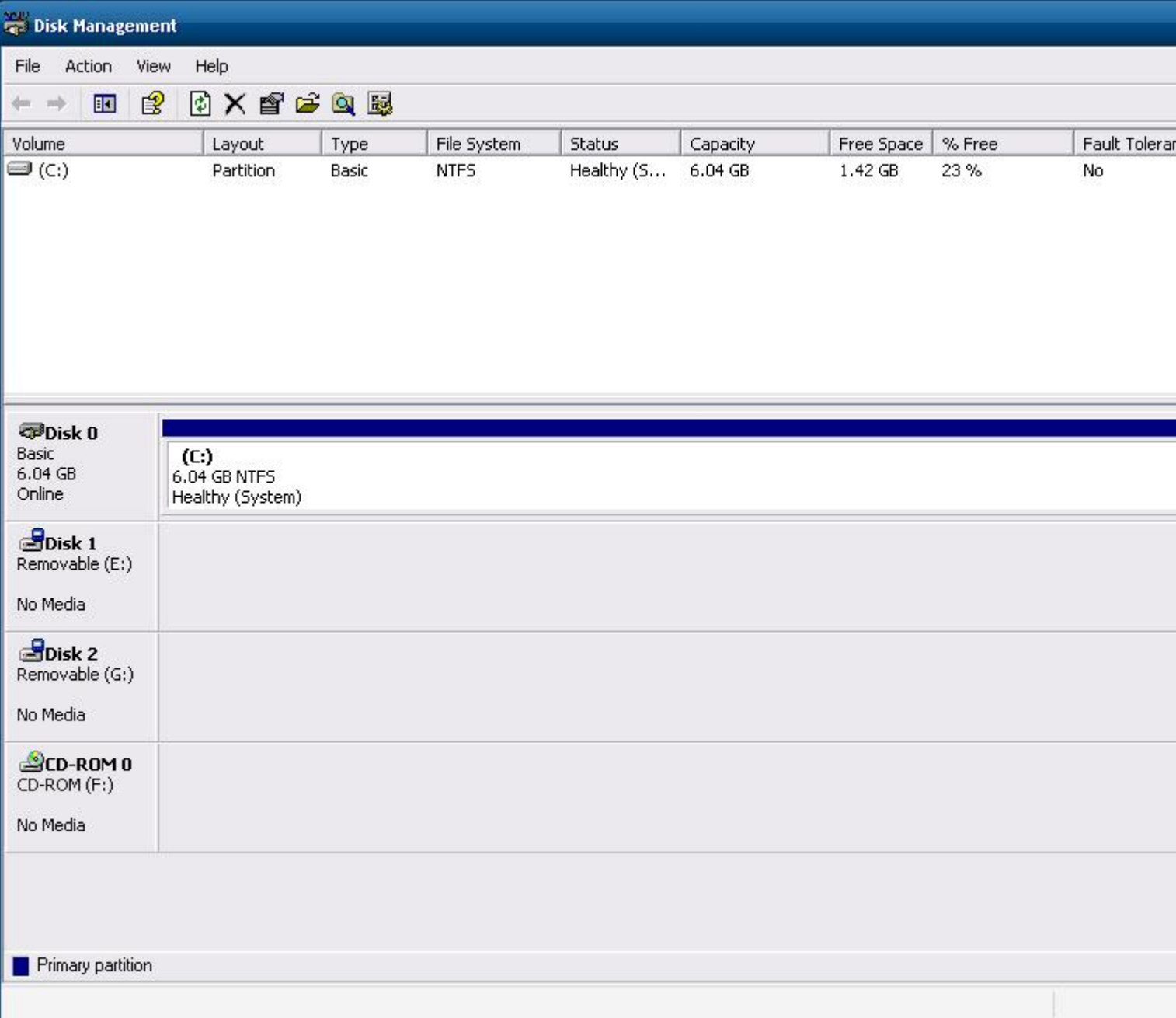
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there E and G is the paths.

I have try sea gate programs they don't support usb hard drive's

File Attachments

1) [untitled.JPG](#), downloaded 461 times



Subject: Re: i got a problem  
Posted by [Distrbd21](#) on Thu, 23 Oct 2008 07:08:59 GMT  
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Anyone plz i need this hd to run right i answered everyone's answer but no one post anymore

Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 25 Oct 2008 19:18:25 GMT  
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SSnipe wrote on Fri, 17 October 2008 23:13Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>

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Subject: Re: i got a problem  
Posted by [cnc95fan](#) on Sat, 25 Oct 2008 19:57:57 GMT  
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Make sure it is set to Slave (if applicable)

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Subject: Re: i got a problem  
Posted by [\\_SSnipe\\_](#) on Sat, 25 Oct 2008 20:08:44 GMT  
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SSnipe wrote on Sat, 25 October 2008 12:18SSnipe wrote on Fri, 17 October 2008 23:13Maybe try fixing something using something here?  
<http://www.seagate.com/www/en-us/support/downloads/>  
download the stuff here did it for me

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Subject: Re: i got a problem  
Posted by [djlaptop](#) on Sat, 25 Oct 2008 20:57:19 GMT  
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Sounds like you don't have the right drivers installed. I'm guessing the CD that was provided came with the driver. You'll need to pull the driver off the CD on another computer with a CDROM. From there you can put it on a USB thumb drive or upload it to your email or one of the many upload services. Download it and install on your laptop.

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