Subject: Problem Uninstalling Service Pack 1

Posted by Lone0001 on Sun, 05 Oct 2008 07:14:48 GMT

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Ok here's the thing I am trying to get SP1 uninstalled because I believe it to be causing something to not work properly, now here's the catch, it won't let me uninstall it here's the error I am getting:

I have tried restarting my comptuer, same result.

I have tried going to microsoft's site and it suggested system restore now here's the problem with that, there isn't one for before I installed it.

I have tried googling and I got the same two methods suggested to uninstall it, both which won't work as I stated above.

Any help is welcome(as long as it does not include having to format and reinstall windows).

Subject: Re: Problem Uninstalling Service Pack 1 Posted by danpaul88 on Sun, 05 Oct 2008 07:35:22 GMT

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What is the problem you think SP1 is causing? It's likely easier to fix that than try to get SP1 uninstalled if the uninstaller does not work and you have no restore point.

Subject: Re: Problem Uninstalling Service Pack 1
Posted by Lone0001 on Sun, 05 Oct 2008 07:50:48 GMT

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Well then the problem I think it could be causing could be it's own topic, anyways, I think it is causing C&C3 to spit out this error:

Now someone else told me that's an directx issue, I have checked to make sure it is the latest version of directx, it is, with my computer I can load C&C3 fine, load a map fine, when I go to build something it crashes and gives that error, and now I think I know what you might be thinking now, "are you sure your computer meets the minimum specs?", I would say yes except for the video card which is an intel which is apparently not supported, now knowing that I guess you would say case solved I can't run it with my video card, now I say no to that, I could run C&C3 perfectly fine before SP1 and that is why I am trying to get it uninstalled.

Subject: Re: Problem Uninstalling Service Pack 1
Posted by danpaul88 on Sun, 05 Oct 2008 09:52:30 GMT

I would have thought EA would have patched CnC3:TW if it had issues with Vista SP1... but then again, this is EA we are talking about...

Subject: Re: Problem Uninstalling Service Pack 1 Posted by saberhawk on Sun, 05 Oct 2008 10:49:21 GMT

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Have you tried updating your video card drivers?

Subject: Re: Problem Uninstalling Service Pack 1 Posted by Lone0001 on Sun, 05 Oct 2008 15:59:02 GMT

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Oh yea sorry forgot to mention that, yes I have.

Subject: Re: Problem Uninstalling Service Pack 1 Posted by Lone0001 on Sat, 11 Oct 2008 06:09:39 GMT

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Sorry to bump this topic and to double post but I've solved my second problem so I don't need to uninstall SP1 now, oddly enough setting all settings to low and setting "Shaders Detail" to Medium fixes the problem with C&C 3(without a patch from EA)