
Subject: Not able to log in
Posted by [Jordan](#) on Wed, 12 Mar 2008 01:15:32 GMT
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hey i luv this game but, it wont let me play online help me if u can i set up an account and everything but it wont let me play HELP ME OUT PLZ!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Subject: Re: Not able to log in
Posted by [Lone0001](#) on Wed, 12 Mar 2008 01:23:20 GMT
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more details please a screenshot would help.

Subject: Re: Not able to log in
Posted by [Goztow](#) on Wed, 12 Mar 2008 07:45:55 GMT
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Did you do this to create an account?

Subject: Re: Not able to log in
Posted by [somethingcatchy](#) on Thu, 13 Mar 2008 00:05:07 GMT
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I'm actually having a similar problem, I think.. Lemme lay it down for ya, since I don't have screenshots...

I used to have C&C on my old computer, played it regularly, bought a new pc, just recently installed it (had issues with vista at first, but now the game works fine, single player, multi practice, everything..)

So, I go to log into westwood online, get to the little login screen, type in my old screen name (not sure if I remember it correctly, but that's probably not relevant,) password, and check the little remember me box.

Now, here's the problem. The "login" button is grayed out. Cannot push it. Hitting enter/return and cussing at the computer did not help. Tried restarting game/PC, didn't help.

The next logical step would be to just create a new account, right?

Well, when I click on the "New Account" button, I'm transferred to some in-game browser thing, which attempts to load up, pauses for a second, and then promptly displays an error message (Page failed to load) before returning me to the online login screen, where the login button is STILL grayed out.

Not sure how to fix this. Should I just throw in the towel and start drinking?

Subject: Re: Not able to log in

Posted by [Lone0001](#) on Thu, 13 Mar 2008 02:48:48 GMT

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We'll try using what Goztow said to create a new account and for your other problem passwords have to be exactly 8 characters long so you probably haven't put in enough (this is also mentioned in the topic Goztow provided).
