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Subject: How to recover forgotten password for XWIS account?

Posted by [Starbuzz](#) on Tue, 05 Feb 2008 22:57:28 GMT

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Hello,

I am trying to help my (little) brother recover his password for an XWIS account he made. He does not remember the password and I just reinstalled Renegade after a two month break.

Is this the right place to ask or should I contact Crimson?

Thank you.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Caveman](#) on Tue, 05 Feb 2008 23:51:13 GMT

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Log in with the wrong password, goto chat and type "reset passwords" without the quotations.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Starbuzz](#) on Wed, 06 Feb 2008 04:31:49 GMT

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Hi,

I did that but I am not sure what happened. It said reset password in green letters.

Now even when I log on with my "Starbuzz" account, it is not detecting the servers.

EDIT: I restarted and now I can log on and see the servers with my "Starbuzz" account but the other nick does not work.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Goztow](#) on Wed, 06 Feb 2008 07:33:19 GMT

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<http://www.renegadeforums.com/index.php?t=msg&th=25764&start=0&rid=4> 882

It is reset passwords .

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Caveman](#) on Wed, 06 Feb 2008 07:56:09 GMT

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Goztow wrote on Wed, 06 February 2008 07:33

<http://www.renegadeforums.com/index.php?t=msg&th=25764&start=0&rid=4> 882

It is reset passwords .

Thats what I put.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Starbuzz](#) on Wed, 06 Feb 2008 08:40:40 GMT

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Ooo thank you, Goztow for those links. Now I have another small problem:

It is not letting me type in a wrong password. I choose the nick and the password field immediately fills up with the old password.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Goztow](#) on Wed, 06 Feb 2008 08:45:19 GMT

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Caveman wrote on Wed, 06 February 2008 08:56Goztow wrote on Wed, 06 February 2008 07:33

<http://www.renegadeforums.com/index.php?t=msg&th=25764&start=0&rid=4> 882

It is reset passwords .

Thats what I put.

Not what he put .

You need to do "delete account". This will not delete your xwis account, it will just delete the previous pass u entered, locall.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Starbuzz](#) on Wed, 06 Feb 2008 08:56:52 GMT

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Oooo OK thank you so much Goztow! I will delete account and try again with "reset passwords."

It is now 3:55 AM in my place haha! I have to go to sleep now and then work! I will update this thread again in about 9 hours when I am free.

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Have a nice morning and thank you for your help, Goztow (Caveman too)! I am sure it will work this time!

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Starbuzz](#) on Thu, 07 Feb 2008 02:35:07 GMT

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It worked! Thanks for the links and clear instructions. My brother conveys his gratefulness.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [StarPilot](#) on Thu, 07 Feb 2008 03:10:15 GMT

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Starbuzz wrote on Wed, 06 February 2008 20:35: It worked! Thanks for the links and clear instructions. My brother conveys his gratefulness.

i also said i was gonna come here and say thanks to those who helped me get my account back! thank you goztow and caveman!

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Goztow](#) on Thu, 07 Feb 2008 07:48:06 GMT

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You're welcome. Always willing to help.

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [TORN](#) on Thu, 07 Feb 2008 13:30:46 GMT

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I don't mean to hijack someone else's thread that has been solved, but when I do reset passwords, it is only resetting one password at a time, i.e. the nick I logged in with. I never used a different serial, so it should reset all, because I've done this before. I did get a new pc. Would that make a difference?

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Subject: Re: How to recover forgotten password for XWIS account?

Posted by [Goztow](#) on Thu, 07 Feb 2008 15:36:38 GMT

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Maybe xwis changed this procedure.

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