Subject: Computer crashing problem.
Posted by Viking on Mon, 12 Feb 2007 02:06:23 GMT
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Ok my computer keeps crashing because of realtec's sound thing. It pops up when I am in the middle of playing a game, here is what happens.

I am playing a game lets say, renegade. Maybe I am typing a message and when typing the keys act like I am holding them down? Than I get a slow FPS like 1 FPS or so. After about 15 seconds the game minimises and the realtech sound thing is there saying that I unplugged my speakers and plugged them back in and it wants to confirm it is a "line out" but I cant click ok because the computer is locked up at this point.

What do I do, they are the same speakers I have had for a while and there arent that old, how can I make realtech not pop up when I unplug something? I don't even touch any wires and it dose it...

Subject: Re: Computer crashing problem.
Posted by Dave Anderson on Mon, 12 Feb 2007 02:35:23 GMT
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Well, what I suggest is look for any Realtek services that are running and disable them. You don't need a service for your sound to function, so that should fix the problem. If there are no Realtek services running (which there probably are in this case) then I wouldn't know what to suggest.

1. Look in the Task Manager Services list
2. Disable any Realtek services or startup items in MSCONFIG
3. Disable any Realtek services in Control Panel -> Administrative Tools -> Services

Subject: Re: Computer crashing problem.
Posted by Viking on Tue, 13 Feb 2007 23:32:12 GMT
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Anyway I cant disable it because it is my sound driver... Or is the driver something else?

Subject: Re: Computer crashing problem.
Posted by Dave Anderson on Wed, 14 Feb 2007 00:03:13 GMT
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You can't disable a driver by disabling a service in most cases, however there are exceptions. In this case, it is just a sound driver so it should be fine to disable any Realtek services. As long as you don't disable the Windows Audio service (which is the underlying service that gives software access to sound hardware).

If anything, its just sound and can easily be turned back on if it does affect your sound.

Subject: Re: Computer crashing problem.
Posted by Viking on Wed, 14 Feb 2007 00:30:14 GMT
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Ok, I tuned it off and sounds still works... Ok cool I guess.

Subject: Re: Computer crashing problem.
Posted by Dave Mason on Wed, 14 Feb 2007 00:44:28 GMT
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Viking wrote on Wed, 14 February 2007 00:30Ok, I tuned it off and sounds still works... Ok cool I guess.

He means thank you.