Subject: Major but not so major problem. Posted by Zion on Sat, 20 Jan 2007 23:35:55 GMT View Forum Message <> Reply to Message

Well, First i'd like to say that it's major because of the problem, but not major since i can access everything i usually can.

At 14:57 GMT today explorer.exe encountered an error and simply froze. This failed me accessing anything using explorer so i thought it was just a basic crash and went into the task manager to end the process and restart it. Upon restarting explorer.exe it will run it and then something will close it and the taskbar flickers during its few miliseconds of runtime.

After looking in the system logs there was a module error with user32.dll that caused it to crash.

I cannot start windows in safe mode since it will just not allow me (damn multiboot). System restore is not an option since i don't have a restore point set (i think) and i don't know/can't find the exe to run it. I've tried replacing user32.dll with a friends and that didn't work. I'm out of ideas.

Er, help?

Subject: Re: Major but not so major problem. Posted by =HT=T-Bird on Sun, 21 Jan 2007 00:18:54 GMT View Forum Message <> Reply to Message

Merovingian wrote on Sat, 20 January 2007 17:35Well, First i'd like to say that it's major because of the problem, but not major since i can access everything i usually can.

At 14:57 GMT today explorer.exe encountered an error and simply froze. This failed me accessing anything using explorer so i thought it was just a basic crash and went into the task manager to end the process and restart it. Upon restarting explorer.exe it will run it and then something will close it and the taskbar flickers during its few miliseconds of runtime.

After looking in the system logs there was a module error with user32.dll that caused it to crash.

I cannot start windows in safe mode since it will just not allow me (damn multiboot). System restore is not an option since i don't have a restore point set (i think) and i don't know/can't find the exe to run it. I've tried replacing user32.dll with a friends and that didn't work. I'm out of ideas.

Er, help?

Sounds like your Win32 subsystem is pretty badly mangled. You may have to restore user32.dll from your Windows CD.

Subject: Re: Major but not so major problem. Posted by Zion on Sun, 21 Jan 2007 01:57:37 GMT I'd explore the WinCD if it would work. I found a vista based explorer.exe file which acts as windows explorer (the file/folder viewer) but it's not allowing me to explore the files on the disk.

I would have run a system re-installation (keeping the files and settings) if it would let me.

Subject: Re: Major but not so major problem. Posted by 0x90 on Mon, 22 Jan 2007 15:30:44 GMT View Forum Message <> Reply to Message

Merovingian wrote on Sun, 21 January 2007 02:57I'd explore the WinCD if it would work. I found a vista based explorer.exe file which acts as windows explorer (the file/folder viewer) but it's not allowing me to explore the files on the disk.

I would have run a system re-installation (keeping the files and settings) if it would let me.

why wouldnt it let you?

just boot from your windows cd and reinstall.

i think its called "repairing" a available windows installation. setup should search your disk and tell you that there is an existing windows installation. there should be an option to "repair" (re-install with keeping the files and stuff) it.

never did it so i cant tell exactly but it should only overwrite the (important) system files.

and you cant repair your current windows at all? (without re-installing i mean)

regards 0x90

Subject: Re: Major but not so major problem. Posted by danpaul88 on Mon, 22 Jan 2007 17:16:21 GMT View Forum Message <> Reply to Message

I have noticed that media cards (such as memoryStick Pro etc) tend to crash explorer if you leave them in for a long time, or try to transfer from one to another, but that could just be my windows xp being a moron

Usually when I unplug the memory card explorer starts responding again, but until I do My Computer shows that I have no cd drives, hard drives or anything, and explorer grinds to a halt...

Subject: Re: Major but not so major problem. Posted by Zion on Mon, 22 Jan 2007 21:00:05 GMT View Forum Message <> Reply to Message 0x90 wrote on Mon, 22 January 2007 15:30 and you cant repair your current windows at all? (without re-installing i mean)

No, i tried but a needed file at the very end (can't remember its name) and it never copied into the temp folder to re-install everything again.

I had to revert to installing windows on another hard drive (which i had planned from my server) and use that as my system drive, then transfer all the files. Now it's just installing the 100-n-odd apps back onto the harddrive.

So, until i encounter my next problem (probably same time next month) all is well

Subject: Re: Major but not so major problem. Posted by Caveman on Tue, 23 Jan 2007 07:49:38 GMT View Forum Message <> Reply to Message

To run system restore (if you still want to give it a try) Start > Run > %SystemRoot%\system32\restore\rstrui.exe

That will loadup system restore.

I would also advice you use DOS to xcopy your Windows disk to your HardDrive for backup purposes. I still have 95/98SE on my C: for backups.

Subject: Re: Major but not so major problem. Posted by Zion on Tue, 23 Jan 2007 08:14:48 GMT View Forum Message <> Reply to Message

There is no system to run a system restore, formatted it yesterday.

I tried it but it wouldn't let me go back in the months :S

Oh well, the disk's fine since it's what i used to install windows with, just don't know what was wrong with that file :S