Subject: Evaluation Concluded
Posted by RenGuardIsCrap on Wed, 10 Jan 2007 00:52:28 GMT
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Link to topic: Click Here to read the original topic.

Ok, well, I am quite sorry for all of you who really got into bashing me, but I had to do this. This was actually a small experiment of mine to see what would happen when I posted my story on the forums under a different name and I.P. and what others would say.

Well here's my conclusion:

Many of the people here need to reread their posts. Most of them accomplished only the objective of trying to flame the person that posted.

A couple took a quote, out of context, and flamed the posted on just that quote without taking into account anything else.

What bothered me the most, was that Alex, Light, and Blazer....3 posters out of 11, actually tried to help the person that posted. Unfortunately, Alex then went on to bash the topic starter in a later post.

Well, it's sad to say but you guys seriously need to work on 3 things. The way you handle clearly frustrated people (they usually are just to mad to think), thinking before you post, and not flaming (seriously...flaming is retarded and it hurts people feelings.)

Oh and, that story in the first post was made up. I used the views of a guy who was flaming RG on a gamespy channel. But really, RG doesn't work for me. Plus I've only been forcereg'd on 1 serv cause I kill the host 4 times in a row -.-"....and really, take my advice into consideration, this goes for everyone who reads this topic. This account will go inactive after this post...

Edit: Oh, and I do think RenGuard is a very good Anti-Cheat program for being made by just a group of fans. We appreciate your work and hope to see what you can accomplish in the future.

Subject: Re: Evaluation Concluded
Posted by Blazer on Wed, 10 Jan 2007 01:41:24 GMT
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I'd like to point out that my reponse was the only "official" response, and I'd like to think that I attempted to handle the situation professionally. If you have had problems with RG in the past and were handled badly, I'd like to know. But, seeing as how you took great lengths to hide your identity (posting from a proxy, not using an email address or password hash that matches any other accounts), I don't expect you to come forward

Subject: Re: Evaluation Concluded
Posted by warranto on Wed, 10 Jan 2007 04:32:19 GMT
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Sorry, but I don't buy it.

Far too many people come in here and complain about something that sucks, when, in fact, they are the ones doing something wrong.

I have no patience for ignorance (false or not) like that. People do NOT have to put up with dealing with abusive people like the persona you presented.

If you have a problem, fine. Present it in a mature manner. I do not tolerate those who come in insulting everything about what they don't understand.

Subject: Re: Evaluation Concluded
Posted by Goztow on Wed, 10 Jan 2007 07:56:11 GMT
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I'm sorry but the link I posted you was your best bet to find a solution for your problem which you didn't describe at all. It gives a lot of answers to known problems.

Other than that: a better test would have been to not post with a nickname "renguard is crap" and to ask a valid, detailed question and then ask for help.

Subject: Re: Evaluation Concluded
Posted by Ryu on Wed, 10 Jan 2007 13:51:33 GMT
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Yea, I bash, I like Pointing out facts to most people, SO before you go and say "RenGuardIsCrap" and Register on this forum with that nickname, then I suggest you keep your mouth closed. Because RenGuard isn't crap, it's better than some anti-cheat programs.

Just because you couldn't install it or get it working doesn't mean that it sucks.

If you registered with a more nicer nickname, Then posted asking for le help, Then i wouldn't have bashed you but I would have helped you.

Subject: Re: Evaluation Concluded
Posted by Tiesto on Wed, 10 Jan 2007 20:49:02 GMT
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Its alright saying RG is good, it WAS.

Sadly RG isn't taken as proof anymore, its not worth the memory. It just you into servers just so the shit moderator will ban you instead.

Quote:I'd like to point out that my reponse was the only "official" response, and I'd like to think that I attempted to handle the situation professionally. If you have had problems with RG in the past and were handled badly, I'd like to know. But, seeing as how you took great lengths to hide your identity (posting from a proxy, not using an email address or password hash that matches any other accounts), I don't expect you to come forward
Yes, Blazer did do a good job in the way he handled this post, and most of the others I have seen.

Quote:Far too many people come in here and complain about something that sucks, when, in fact, they are the ones doing somethin

warranto: most people come in here and post as a last resort. They spend quite some time looking through old posts for what will help. But with some of the later problems ("the white screen of death") there are currently no solutions.

Quote:I'm sorry but the link I posted you was your best bet to find a solution for your problem which you didn't describe at all. It gives a lot of answers to known

Yes, FAQ's are nice ideas, for people who are installing RG for the first time. As I said above, most problems go unaddressed in teh FAQ.

Quote:Yea, I bash, I like Pointing out facts to most people, SO before you go and say "RenGuardIsCrap" and Register on this forum with that nickname, then I suggest you keep your mouth closed. Because RenGuard isn't crap, it's better than some anti-cheat programs.

Just because you couldn't install it or get it working doesn't mean that it sucks.

If you registered with a more nicer nickname, Then posted asking for le help, Then i wouldn't have bashed you but I would have helped

Pointing out facts? He (fake guy) was trying to point out the fact that it didn't work. The only facts you needed to dish out were helpful ones. Bashing isn't.

Quote:Its alright saying RG is good, it WAS.

Sadly RG isn't taken as proof anymore, its not worth the memory. It just you into servers just so the shit moderator will ban you instead.

True. All RG is good for is stopping other RG users from booting you. It's not taken as a sign of not cheating anymore.

Bash his use of a fake name (and maybe a bashful name) all you want, but it should have brought to everyone's attention some of the other issues around RG, including that RG is moody, and doesn't always work or install. That's just how it is.

And it's great to hear about 1.04, I was having my doubts.
TTFN

Subject: Re: Evaluation Concluded
Posted by Blazer on Fri, 19 Jan 2007 06:16:10 GMT
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While its true that a *few* people are using RG bypasses, not everyone is, like the doomsayers would have you believe. RenGuard still catches and stops dozens of cheaters every day. Sadly one cheater can cause a lot of harm and probably ruins dozens of games per week. Fortunately RG 1.04 is coming really soon and will block all current cheats and bypasses, and allow us to more easily deal with any new ones that come up later.

00:18:49[KICK]momurda7@70.39.194.112 has been caught cheating on Fnfall's Marathon Server (data\c_havoc_head.W3D)

Subject: Re: Evaluation Concluded
Posted by Goztow on Fri, 19 Jan 2007 07:47:39 GMT
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Apart from the white screen of death (this problem has been adressed largely in another topic and if we may believe some people in tehre, they will release the fix they got for this problem soon), name me another problem that is totally unadressed.

The FAQ contains a lot of answers. They may seem simple but most people get stuck on these simple problems. Apart from the white screen of death (I admit: a huge problem), I dear to believe that 95 % of the other problems are adressed in this FAQ.

Oh and Blazer: a "few" shows a total underestimation of this problem, considering the number of downloads of the program and the number of people caught lately with means I cannot elaborate on.

As you say one cheater can do a lot of damage, now multiply this damage by at least 100 regular users (and i'm optimist!)...

Subject: Re: Evaluation Concluded
Posted by warranto on Fri, 19 Jan 2007 15:54:48 GMT
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Quote:warranto: most people come in here and post as a last resort. They spend quite some time looking through old posts for what will help. But with some of the later problems ("the white screen of death") there are currently no solutions.

But does that mean they have to come in and, in their very first post mind you, complain about the program itself?

I could understand if they ask politely, then turn around when nothing works and insult the program. But not in the fist post when they are expecting help.

Subject: Re: Evaluation Concluded
Posted by Blazer on Fri, 19 Jan 2007 17:47:56 GMT
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Some people are just angry right from the get-go. Just yesterday, at work we discovered someone had entered this for their email address on a CCNA survey form:

"the same fucking email address it always has been maybe if you had me log in for this like you should have you would have known now you get to figure out just like you get to figure out how to make this cisco ccna content even dryer than it already is@fuckyou.com"

Subject: Re: Evaluation Concluded
Posted by MaverickSS on Fri, 19 Jan 2007 19:08:09 GMT
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Blazer wrote on Fri, 19 January 2007 11:47Some people are just angry right from the get-go. Just yesterday, at work we discovered someone had entered this for their email address on a CCNA survey form:

"the same fucking email address it always has been maybe if you had me log in for this like you should have you would have known now you get to figure out just like you get to figure out how to make this cisco ccna content even dryer than it already is@fuckyou.com"

those angry people are the ones you just laugh at. Don't get mad, get glad! They should be the ones that lighten your day jus because of that

Edit: Correct me if I'm wrong, but I think I coined the "white screen of death" term. yay