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Subject: Renguard Not Working  
Posted by [gr8patman](#) on Mon, 13 Nov 2006 03:54:30 GMT  
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OK, I have had Ren since around '03, and I have a problem with RG for the first time now. I uninstalled it for a while about a year ago for some reason I dont remember. I recently started playing Ren again, installed RG, and it would come up but, it was white. It was just a white window with a little window on the top-left of it. About 5 secs later, it brings up an error message. Game.exe has encountered a problems and needs to close, I have the option of sending an error message or debugging it. I click debug, the window closes, and Ren doesn't start. I have tried zunnies tutorial "Simple Guide to install Renguard no cd included" and it did not work. I saved my data folder to my desktop, uninstalled Ren, uninstalled RG, installed Ren, updated to Ren ver 1.037, logged into WOL, logged out of WOL, installed RG, and it does the same thing. please help me because i've been !forcerg'd from 5 servers cause i OWN with a shotgun. someone please help me cause i hate being kicked, for being a good player

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Subject: Re: Renguard Not Working  
Posted by [MaverickSS](#) on Mon, 13 Nov 2006 04:01:36 GMT  
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i have the same problem. and so far no one here has come up with anything helpful, not to say they won't, but it hasn't happened yet.  
Since, like me, it has worked for you in the past, it's a safe assumption it's not your computer - ie, they will ask if you have a 64 bit chip or windows 2000 or other irrelevant stuff.\nOr they will bring up the usual "is your firewall blocking it?"  
duh...

Since we have the same problem, do you update windows frequently? What other programs do you have that may affect this? And if possible, a screenshot of the problem and your desktop?

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Subject: Re: Renguard Not Working  
Posted by [gr8patman](#) on Mon, 13 Nov 2006 04:04:33 GMT  
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Yes, i update windows whenever it says i can, and i have no other programs that have near anything to do with Ren. Of course I have Tib Sun, and Red Alert 2, but no other programs that could affect anything with Ren

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Subject: Re: Renguard Not Working  
Posted by [scguy318](#) on Mon, 13 Nov 2006 05:44:02 GMT  
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Nothing in your Renegade folder? Sometimes I get this error when I have RenD3D9 in my folder. As for Windoze 2000 and 64-bit versions, SVKP, the packer used in RenGuard, does not work on

those platforms.

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Subject: Re: Renguard Not Working  
Posted by [MaverickSS](#) on Mon, 13 Nov 2006 06:05:26 GMT  
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ok. some of the threads i've read say that windows update might be to blame. which particular update, not sure. KB917422 has caused a lot of gam related issues, but after i removed it, yes it is possible, the problem persisted.  
also, you said you reinstalled Ren, i'm assuming you used your old Renegade disks, NOT The First Decade. This correct?

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Subject: Re: Renguard Not Working  
Posted by [danpaul88](#) on Mon, 13 Nov 2006 07:38:27 GMT  
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It's one of the windows genuine advantage updates, noone knows exactly why it messes up RG, but it does. And you can't uninstall the WGA updates...

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Subject: Re: Renguard Not Working  
Posted by [Goztow](#) on Mon, 13 Nov 2006 07:40:56 GMT  
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danpaul88 wrote on Mon, 13 November 2006 08:38It's one of the windows genuine advantage updates, noone knows exactly why it messes up RG, but it does. And you can't uninstall the WGA updates...  
Google doesn't agree.

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Subject: Re: Renguard Not Working  
Posted by [danpaul88](#) on Mon, 13 Nov 2006 07:43:46 GMT  
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google does not read these forums properly then

EDIT  
Contradicting yourself gozy?

Goztow wrote on Fri, 27 October 2006 07:18I'd go for the Windows update issue.

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Subject: Re: Renguard Not Working  
Posted by [Goztow](#) on Mon, 13 Nov 2006 08:17:03 GMT  
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Quote:And you can't uninstall the WGA updates...  
Quote:Google doesn't agree

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Subject: Re: Renguard Not Working  
Posted by [danpaul88](#) on Mon, 13 Nov 2006 09:44:58 GMT  
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Ah, well you didn't specify which part of the post you were referring to. As for uninstalling it, I meant officially there is no way to uninstall WGA.

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Subject: Re: Renguard Not Working  
Posted by [Goztow](#) on Mon, 13 Nov 2006 09:57:09 GMT  
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danpaul88 wrote on Mon, 13 November 2006 10:44Ah, well you didn't specify which part of the post you were referring to. As for uninstalling it, I meant officially there is no way to uninstall WGA. Microsoft proposes a very slumpy and hard way to uninstall WGA on their own site:  
<http://support.microsoft.com/kb/921914>

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Subject: Re: Renguard Not Working  
Posted by [JPNOD](#) on Mon, 13 Nov 2006 16:40:07 GMT  
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hmm, must have been a update for the firewall since Renguard can bypass the Windows Firewall without Windows FW knowing it, thats why you should always use an alternative instead of Win FW

Offtopic:

That doesn't suprise me.. Alot of games went incompatible or unstable when SP2 was released there is some occasions where it works fine but it has done more harm. I hope that Renegade will usable in a decent way with Vista else it's going to be a no no anyways.

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Subject: Re: Renguard Not Working  
Posted by [danpaul88](#) on Mon, 13 Nov 2006 20:59:12 GMT  
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Goztow wrote on Mon, 13 November 2006 09:57danpaul88 wrote on Mon, 13 November 2006

10:44Ah, well you didn't specify which part of the post you were referring to. As for uninstalling it, I meant officially there is no way to uninstall WGA.

Microsoft proposes a very slumpy and hard way to uninstall WGA on their own site:

<http://support.microsoft.com/kb/921914>

Read it again gozy, thats to uninstall the PILOT version, which was phased out ages ago. The only reason they posted that is because the pilot version was classified as malware because it 'called home' to Microsoft every 5 seconds. The newer versions of WGA do not do this.

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Subject: Re: Renguard Not Working

Posted by [gr8patman](#) on Mon, 13 Nov 2006 23:07:05 GMT

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Well, since there is so much arguement about updating windows, and removing it, it chose not to. I have emptied my whole data folder for Ren EXCEPT the files that were in there when i reinstalled ren (i moved my WHOLE data to desktop)but, should I get rid of the files in my renegade folder? how do i know what to move? any answers would be helpful. thanks.

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Subject: Re: Renguard Not Working

Posted by [danpaul88](#) on Mon, 13 Nov 2006 23:20:19 GMT

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To get rid of the problem caused by windows updates you either have to try and hack WGA out of your system (using the instructions gozy posted, which are not supported for the newer versions, but it is noted they \*might\* work), or reinstall windows.

Simply reinstalling Renegade / RenGuard will most likely NOT fix the problem, but you are welcome to try. When RG 1.04 comes out it will most likely not be affected by this problem. (And don't ask when that will be, as you won't get an answer. It's ready when it's ready).

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Subject: Re: Renguard Not Working

Posted by [gr8patman](#) on Tue, 14 Nov 2006 01:19:02 GMT

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thanks danpaul, but I really don't feel like going through those tough as nails, user unfriendly, instructions on how to just remove stupid updates. i will just wait for RG 1.04 to come out, uninstall my piece of bugged @\$% RG, and be happy . thanks for everybody trying to help but thanks to gozy and danpaul for \*solving\* my problem. If I do end up getting a server, i will use BrenBot, because i know danpaul wont make lousy piece of @\$% code for it. XD

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Subject: Re: Renguard Not Working

Posted by [Goztow](#) on Tue, 14 Nov 2006 08:15:00 GMT

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I still suggest you google 'uninstall WGA updates'. Some people have made easy to use programs that do what microsoft proposes in your place.

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Subject: Re: Renguard Not Working

Posted by [CarrierII](#) on Tue, 14 Nov 2006 18:11:51 GMT

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As a note to RG devlopers, I have that update installed, but due to a long story I won't bore you with, My copy of Windows didn't validate, I do -not- have this problem. Mind, I never once had a problem with RG...

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Subject: Re: Renguard Not Working

Posted by [gr8patman](#) on Tue, 14 Nov 2006 22:27:08 GMT

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ok thanks, I will look for an easier way to do it

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Subject: Re: Renguard Not Working

Posted by [gr8patman](#) on Tue, 14 Nov 2006 22:39:19 GMT

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ok, well i found a few tutorials and programs that looked easy, except one problem: they didn't agree. Some would say to just uninstall WGA, some say to just get an alternate update mechanism, and a lot of other things like renaming certain files, so i am not sure what i should do because i dont know a whole lot about computers. But, if you could either tell me what to do, or just tell me when RG 1.04 is coming out, or at least the BETA, tell me.

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Subject: Re: Renguard Not Working

Posted by [gr8patman](#) on Thu, 16 Nov 2006 01:29:47 GMT

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### File Attachments

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- 1) [renguard messup part 2.bmp](#), downloaded 561 times
  - 2) [renguard messup part 1.bmp](#), downloaded 553 times
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