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Subject: error installing renguard...

Posted by [vecta](#) on Mon, 17 Jul 2006 00:21:23 GMT

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alright...i go to install renguard...& about 1/2 way thro the load process i get the error msg: An error(-5006 : 0x800700020) has occured during setup...how in the hell do i get rid if this...i get banned from servers cuz i CANNOT get renguard up & running

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Subject: Re: error installing renguard...

Posted by [jnz](#) on Mon, 17 Jul 2006 17:13:03 GMT

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sound like ram issues, how much ram do you have?

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Subject: Re: error installing renguard...

Posted by [vecta](#) on Mon, 17 Jul 2006 21:34:19 GMT

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756kb of ram...ram shold not be the issue tho

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Subject: Re: error installing renguard...

Posted by [danpaul88](#) on Wed, 19 Jul 2006 12:14:52 GMT

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I assume you mean 756 MB, not KB....

756kb is not even enough to run windows 95....

what operating system are you running?

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Subject: Re: error installing renguard...

Posted by [vecta](#) on Thu, 20 Jul 2006 02:16:49 GMT

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ya i ment mb...accidently hit the "k" key...but i'm runnin windows XP

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Subject: Re: error installing renguard...  
Posted by [jnz](#) on Thu, 20 Jul 2006 20:26:25 GMT  
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it probly is ur ram, things like this can happen when u dont know. rengaurd has tried to write (or read) on a bad/illegal sector of it.

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Subject: Re: error installing renguard...  
Posted by [vecta](#) on Fri, 21 Jul 2006 07:10:18 GMT  
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the error msg i get from the renguard thing...

Error Information:  
>SetupDLL\SetupDLL.cpp (1331)  
PAPP:RenGuard  
PVENDOR:Blackhand Studios (<http://www.renguard.com>)  
PGUID:E32D60ED-020C-461C-949B-A2EDB8B3D55D  
\$9.1.0.429PAK

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Subject: Re: error installing renguard...  
Posted by [jnz](#) on Fri, 21 Jul 2006 17:12:25 GMT  
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vecta wrote on Fri, 21 July 2006 08:10the error msg i get from the renguard thing...

Error Information:  
>SetupDLL\SetupDLL.cpp (1331)  
PAPP:RenGuard  
PVENDOR:Blackhand Studios (<http://www.renguard.com>)  
PGUID:E32D60ED-020C-461C-949B-A2EDB8B3D55D  
\$9.1.0.429PAK

that error is nothing to do with what you said in the first place.

vecta wrote on Mon, 17 July 2006 01:21  
An error(-5006 : 0x800700020) has occured during setup

can we have some screen shots?

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Subject: Re: error installing renguard...  
Posted by [vecta](#) on Fri, 21 Jul 2006 21:52:27 GMT  
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shure...how would i take them & get them onto here? & i'll give u some screenies

& that was the error thing from the top of the thing..my last post was from the detailed files...

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Subject: Re: error installing renguard...  
Posted by [jnz](#) on Sat, 22 Jul 2006 14:33:50 GMT  
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- 1) get the error up.
  - 2) press "Print Screen SysRq"
  - 3) go to paint, press "Ctrl+v"
  - 4) save as -> JPG
  - 5) upload picture and post.
- 

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Subject: Re: error installing renguard...  
Posted by [vecta](#) on Sat, 22 Jul 2006 20:18:20 GMT  
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here is the screenie

#### File Attachments

- 1) [JPG.bmp](#), downloaded 215 times
- 

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Subject: Re: error installing renguard...  
Posted by [cmatt42](#) on Sun, 23 Jul 2006 02:07:47 GMT  
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He meant to save with the extension .jpg, LOL.

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Subject: Re: error installing renguard...  
Posted by [vecta](#) on Sun, 23 Jul 2006 04:31:58 GMT  
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ah...but from the attachment thing...it appears to work...still need a solution to fix it tho

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Subject: Re: error installing renguard...

Posted by [danpaul88](#) on Sun, 23 Jul 2006 07:58:00 GMT

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Your not running XP 64bit are you?

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Subject: Re: error installing renguard...

Posted by [cmatt42](#) on Sun, 23 Jul 2006 21:25:56 GMT

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danpaul88 wrote on Sun, 23 July 2006 02:58Your not running XP 64bit are you?

Or Windows 2000? RenGuard doesn't support those Operating Systems in the current version.

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Subject: Re: error installing renguard...

Posted by [vecta](#) on Sun, 23 Jul 2006 22:00:14 GMT

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i am on window's XP...& when i disable the "on scan" thing from antivirus...it runs just fine till the normal scan goes over those files...

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