Subject: I can't run RG
Posted by v3gnagun on Sun, 04 Jun 2006 15:31:00 GMT

Well i used to be able to run RG on my old computer when i used to play this game,and now i want to start playing renegade again but i cant run RG, i thought i would be fine playing renegade without RG, my i have been!Forcerg'ed or even BANNED from nearly every half decent server for accusations of bighead (musta got better with a year and a halfs break   )

anyways heres the screen shot of whats goes wrong when i try to run RG

I'm running Windows XP Pro SP2

File Attachments
1) Pic for RG.PNG, downloaded 620 times

Page 1 of 10 ---- Generated from   Command and Conquer: Renegade Official Forums

Mozilla Fi

Play Gh
Recon

SwiftSv

mIR

Renegad

game.exe

**game.exe has encountered a problem and needs to cl
We are sorry for the inconvenience.**

If you were in the middle of something, the information you were
might be lost.

Please tell Microsoft about this problem.

We have created an error report that you can send to us. We
this report as confidential and anonymous.

To see what data this error report contains, click here.

Send Error Report

Subject: Re: I can't run RG
Posted by Kanezor on Sun, 04 Jun 2006 17:55:48 GMT
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That rules out XP Home. HTGunny and ~-ALERT-~ were having a similar problem, as you can read about in this thread: http://www.renegadeforums.com/index.php?t=msg&th=19773&a mp;a mp;a mp;a mp;start=0&rid=4243

HTGunny never sent me the information I requested, but ~-ALERT-~ did. I was not able to solve his issue based on the information he sent me, which was only an AppCompat.txt file. AppCompat.txt files contain very little helpful information (only what DLLs you have, and what versions).

Could you send me more information regarding the crash?

Specifically I'll need the information outlined in blue and the files outlined in green (which are pointed to by the red arrows), as per this example (even if it's just the AppCompat.txt again, since yours could be different):

Please do not attach them to this thread (especially not *.mdump or *.hdump) as they could contain some private information from you. You may PM them to me through the forums. If they are too large to be sent through a PM, let me know and we'll discuss alternate ways of sending the files.

Also, please describe to me the exact way you're launching RenGuard. Are you just double-clicking the Renegade icon? Are you using GSA or ASE or some other +connect-enabled software? Or is there something else?

Subject: Re: I can't run RG
Posted by v3gnagun on Sun, 04 Jun 2006 20:49:36 GMT
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JUst double clicking RG tryna acces thru WOL, shal i pm u that error stuff?

Subject: Re: I can't run RG
Posted by Kanezor on Mon, 05 Jun 2006 02:19:36 GMT
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v3gnagun wrote on Sun, 04 June 2006 15:49shal i pm u that error stuff?
Please do.

Subject: Re: I can't run RG
Posted by ~-ALERT-~ on Mon, 05 Jun 2006 11:08:22 GMT
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I had same problem.

I'm afraid. Won't work. This very BIG problem kernel32.dll error. Please keep help.

I found kernel32.dll error information.. only an AppCompat.txt information file. That all. I haven't idea more.

Please v3gnagun go check it. Tell Kanezor try help you. (maybe not work same me information).

btw Kanezor: what happend e-mail. I haven't hear from you...

Thank you

Subject: Re: I can't run RG
Posted by v3gnagun on Mon, 05 Jun 2006 18:43:03 GMT
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Here is the file in the error report, hope it helps. I also screened sys spec and the error its self again.

Also i am just double cicking on renegade to run it.

File Attachments
1) 713f_appcompat.txt, downloaded 336 times

Subject: Re: I can't run RG
Posted by ~-ALERT-~ on Mon, 05 Jun 2006 21:20:11 GMT
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Quote:Here is the file in the error report, hope it helps. I also screened sys spec and the error its self again.

Also i am just double cicking on renegade to run it.

This same me information 100%, kernel32.dll error.

Kanezor any idea?

Subject: Re: I can't run RG
Posted by Kanezor on Tue, 06 Jun 2006 01:13:12 GMT

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The both of you do not have CorePatch 1 or 2 installed. Both of you also have an Athlon 64. It's probably some weird issue with your Athlon 64 (especially if HTGunny also has one).

Try downloading and installing CorePatch 1 through the standalone installer:
http://download.renguard.com/standalone_cp1.zip

In the worst case, it won't solve anything. In the best case, it'll have a fix for your issues. If you feel like you may have some trouble installing CorePatch 1, feel free to make a backup of your current Renegade directory before trying to install.

Subject: Re: I can't run RG
Posted by Kayleeeee on Tue, 06 Jun 2006 10:23:46 GMT

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This is still v3 btw but thats my brothers account and i dont know his password. But anyways, will try installing CP1 or 2, I know its nothing to do with the Athlon 64 because i also cant get renguard to work on my old pentium chip computer.
I'll let you know how i get on a little later when im back from work.

Subject: Re: I can't run RG
Posted by ~-ALERT-~ on Tue, 06 Jun 2006 19:57:10 GMT

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Kayleeeee wrote on Tue, 06 June 2006 05:23I know its nothing to do with the Athlon 64 because i also cant get renguard to work on my old pentium chip computer.

I agree with you.

Kanezor wrote on Mon, 05 June 2006 20:13The both of you do not have CorePatch 1 or 2 installed. Both of you also have an Athlon 64. It's probably some weird issue with your Athlon 64 (especially if HTGunny also has one).

Try downloading and installing CorePatch 1 through the standalone installer:
http://download.renguard.com/standalone_cp1.zip

In the worst case, it won't solve anything. In the best case, it'll have a fix for your issues. If you feel like you may have some trouble installing CorePatch 1, feel free to make a backup of your current Renegade directory before trying to install.

Okay... I try downloading and installing CorePatch 1 through then...

Take screenshot here...

(Sorry, I been delete screenshots)

Still error. Kanezor haven't idea about it. I very FETUP with renguard!! Renguard always TROUBLE.

I'm give up and I quit.

.

Subject: Re: I can't run RG
Posted by cheesesoda on Sat, 17 Jun 2006 16:49:15 GMT
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I'm having the SAME problem as he's having.

Windows XP Professional SP2 (32bit)
AMD Athlon 64 3700+

It's the same kernel32.dll problem whenever I try and open up Renegade/RenGuard. Same files included in the error report.

Subject: Re: I can't run RG
Posted by Kanezor on Sun, 18 Jun 2006 05:12:07 GMT
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Okay, so it's my understanding that all of you have an Athlon 64 with Windows XP (normal 32-bit edition). In addition, most (if not again, all?) have had RenGuard working previously. My guess is that Microsoft probably posted a patch for kernel32.dll recently which broke something. Without an Athlon 64 myself, it would be extremely difficult for me to track this down.

Something that could be done (it would most likely need to be done on a separate machine, or at least a separate Windows XP installation) would be to install the base Windows XP with Service Pack 2. Then install all of the updates until about two months ago. Then, add all updates since

then one by one until RenGuard no longer works. It may be ideal to focus on updates to kernel32.dll, but in fact it could be some other DLL raising an unhandled exception (kernel32!0x1eb33 is within kernel32.RaiseException()).

Again, I do not have an Athlon 64, so I cannot do this myself.

Subject: Re: I can't run RG
Posted by =HT=T-Bird on Mon, 19 Jun 2006 13:05:58 GMT
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Ah....isn't that life with Microsl0th?   They always seem to be breaking something

---

Subject: Re: I can't run RG
Posted by HTGunny on Tue, 27 Jun 2006 17:24:58 GMT
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heres my screenie

File Attachments
1) rg error 1.JPG, downloaded 1137 times

System Properties [?] [X]

System Restore	Automatic Updates	Remote
General	Computer Name	Hardware	Advanced

System:

Microsoft Windows XP
Home Edition
Version 2002
Service Pack 2

Registered to:

SnM Services
55277-OEM-0049215-39479

Computer:

AMD Sempron(tm) Processor
3100+
1.80 GHz, 1.00 GB of RAM
Physical Address Extension

[OK] [Cancel] [Apply]

4.10.5

Easy CD
Creato...

Logitech
QuickCam

TibEd
TibEd

Windows Live
Messenger

Paint

Shortcut to
DUNE2000

Shortcut to
halo

Hunting
Unlimited 3

Shortcut to
haloce

Shortcut to
Simpsons

American
McGee...

game.exe

Error signature
AppName: game.exe   AppVer: 0.0.0.0   ModN
ModVer: 5.1.2600.2180   Offset: 0001eb33

Reporting details
This error report includes: information regarding the conditi
the operating system version and con **Error Report Co**
used to identify your license; and the

We do not intentionally collect your f   The following infor
identifiable information. However, the
data from open files. While this inforn   Exception In
present, it will not be used.   Code: 0x0eed
                                         Record: 0x000

The data that we collect will only be
you when you report the problem. Th   System Infor
with limited access and will not be us   Windows NT 5
                                         CPU Vendor C
To view technical information about the CPU Version:
To see our data collection policy on the CPU AMD Feat

                                         Module 1
                                         game.exe
                                         Image Base:
                                         Checksum: 0x
                                         Version Info

                                         The following files
                                         C:\DOCUME~1\S

ndows Liv...   MSN Hotmail ...   Renegade P...

Subject: Re: I can't run RG
Posted by Dr. Lithius on Fri, 30 Jun 2006 14:54:02 GMT

I have recently developed this exact same problem! And it happened after that last Windows Critical Update where it puts something on your machine to see if your copy of Windows XP is "authentic" or not... Coinsidence? Maybe. I dunno. What really gets me is that they give you a "TXT" file that's actually not a TXT file...but an XML file, so I can't copy and paste everything the damned error report says... Freakin' Hell...

Anyway, here's my specs:Quote:Manufacturer: Micro-Star International MS-6380E(v1.3) ATX Mainboard
Processor: Intel(R) Pentium(R) 4 CPU 2.40GHz
Memory: 768MB SDRAM(Possibly curropt.)
Video Card: NVIDIA GeForce FX 5700LE
Monitor: ViewSonic E70-10
Sound Card: SoundBlaster Live! v5.1
Speakers/Headphones: Multimedia Speaker System(Generic)/Coby CV-H42 Headphones
Keyboard: Logitech Wireless Desktop Keyboard
Mouse: Microsoft PS/2 Port Mouse (IntelliPoint)
Mouse Surface: Generic Mousepad
Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 2 (2600.xpsp_sp2_gdr.050301-1519)

Subject: Re: I can't run RG
Posted by =HT=T-Bird on Fri, 30 Jun 2006 15:41:32 GMT

Dr. Lithius wrote on Fri, 30 June 2006 09:54I have recently developed this exact same problem! And it happened after that last Windows Critical Update where it puts something on your machine to see if your copy of Windows XP is "authentic" or not... Coinsidence? Maybe. I dunno. What really gets me is that they give you a "TXT" file that's actually not a TXT file...but an XML file, so I can't copy and paste everything the damned error report says... Freakin' Hell...

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Memory: 768MB SDRAM(Possibly curropt.)
Video Card: NVIDIA GeForce FX 5700LE
Monitor: ViewSonic E70-10
Sound Card: SoundBlaster Live! v5.1
Speakers/Headphones: Multimedia Speaker System(Generic)/Coby CV-H42 Headphones
Keyboard: Logitech Wireless Desktop Keyboard
Mouse: Microsoft PS/2 Port Mouse (IntelliPoint)
Mouse Surface: Generic Mousepad
Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 2 (2600.xpsp_sp2_gdr.050301-1519)

So...M$ broke RenGuard for certain XP users! Pathetic. Absolutely Pathetic on M$'s part. BHS shouldn't have to put up with crap like this. P.S. it's been a while since the last update, how's RG 1.04 coming?