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Subject: Please help me

Posted by [njdfan69](#) on Sun, 22 Jan 2006 04:35:37 GMT

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Okay, I have installed and uninstalled Renguard and Renegade at least four times and this is making me really mad. When I click on Renegade my Renguard menu pops up and it says, "Failed to receive list of master servers, please check internet connection." The problem is that I have a perfectly good Internet connection. Please help me before I go crazy, Thanks!!!

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Subject: Re: Please help me

Posted by [jbossaer](#) on Sat, 28 Jan 2006 22:50:43 GMT

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i currenly have that same problem.

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Subject: Re: Please help me

Posted by [Blazer](#) on Sun, 29 Jan 2006 01:08:57 GMT

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The RG client downloads a list of master servers from a remote server(s). If you have a firewall installed, there is a good chance that the first time you install RG it blocked that access. Most firewalls make a popup saying something like "This program is trying to make a connection to somehost, allow Y/N". If you say "no" then it is blocked from then on, or sometimes people set their firewall to automatically and silently block such things.

So my advice is to check your firewall settings carefull. If you cannot figure it out, post back in this thread what firewall you have (including windows firewall), and we will see if we can figure it out.

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Subject: Re: Please help me

Posted by [njdfan69](#) on Wed, 01 Feb 2006 00:01:09 GMT

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IT WORKED. Thank you so much Blazer. I appreciate it. All I did was uninstalled RenGuard, turned off my firewall, and reinstalled RenGuard. Once again, thank you very much.

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