
Subject: Install Problems

Posted by [\[BB\]Shadow](#) on Tue, 15 Nov 2005 00:51:24 GMT

[View Forum Message](#) <> [Reply to Message](#)

I am running windows XP Professional and when ever I try to install Renegade I get the auto run and when I click Install it comes up with a white window with Renegade Setup in the title bar and then a get an error message that looks like this "Setup has encountered a problem and needs to close. We are sorry for the inconvenience.

If you were in the middle of something, the information you were working on might be lost.

Please tell Microsoft about this problem

We have created an error report that you can send to us. We will treat this report as confidential and anonymous

To see what data this error report contains, click here."

Subject: Re: Install Problems

Posted by [rm5248](#) on Tue, 15 Nov 2005 01:01:31 GMT

[View Forum Message](#) <> [Reply to Message](#)

Renegade has a problem with SP2. So, i can't really tell you what to do.

Subject: Re: Install Problems

Posted by [superj69](#) on Tue, 15 Nov 2005 01:33:28 GMT

[View Forum Message](#) <> [Reply to Message](#)

this will sound noob or something but whats sp2

Subject: Re: Install Problems

Posted by [light](#) on Tue, 15 Nov 2005 08:59:40 GMT

[View Forum Message](#) <> [Reply to Message](#)

SP2 is Service Pack 2 for Windows XP.

It is the second bundle of fixes Microsoft has released to fix bugs and security holes with their XP Operating System.

Subject: Re: Install Problems

Posted by [CivixX](#) on Thu, 17 Nov 2005 11:52:10 GMT

[View Forum Message](#) <> [Reply to Message](#)

Hi this is the problem I ran into today aswell

I never had problems with installing and running Renegade even with WinXP SP2!

I've had a System Crash and reinstalled windows and all of its new updates (SP2 included).

Now when I try to install Renegade it says that a setup problem has occurred and has to be closed

Don't know what's wrong and could need help

PLZ, PLZ

Subject: Re: Install Problems

Posted by [CivixX](#) on Fri, 18 Nov 2005 10:18:39 GMT

[View Forum Message](#) <> [Reply to Message](#)

[BBShadow wrote on Tue, 15 November 2005 01:51]I am running windows XP Professional and when ever I try to install Renegade I get the auto run and when I click Install it comes up with a white window with Renegade Setup in the title bar and then a get an error message that looks like this "Setup has encountered a problem and needs to close. We are sorry for the inconvenience. If you were in the middle of something, the information you were working on might be lost. Please tell Microsoft about this problem We have created an error report that you can send to us. We will treat this report as confidential and anonymous

To see what data this error report contains, click here."

As I told earlier I had the same problem, but thanks to the help of Dead6re I've successfully installed it.

First delete everything you have on Renegade including the registry, you may want to keep your saved game.

Then reboot and explore the install disk and search for Vbrun60 in the map Setup. Klick it.

Run the setup (not the autorun.)

This worked for me so good luck!!!!!!!

Subject: Re: Install Problems

Posted by [icedog90](#) on Fri, 18 Nov 2005 16:47:03 GMT

[View Forum Message](#) <> [Reply to Message](#)

I suppose I'm lucky Renegade runs fine on SP2 for me...

Subject: Re: Install Problems

Posted by [Ma1kel](#) on Fri, 18 Nov 2005 17:16:43 GMT

[View Forum Message](#) <> [Reply to Message](#)

It does fine for me too, although it gets in a lock-up some times when I exit.

Subject: Re: Install Problems

Posted by [JPNOD](#) on Fri, 18 Nov 2005 17:32:32 GMT

[View Forum Message](#) <> [Reply to Message](#)

Ma1kel wrote on Fri, 18 November 2005 12:16: It does fine for me too, although it gets in a lock-up some times when I exit.

The way to fix this, is by not slipstreaming SP2 and just installing Ren before this. Hope this helps

Subject: Re: Install Problems

Posted by [\[BB\]Shadow](#) on Tue, 22 Nov 2005 04:20:22 GMT

[View Forum Message](#) <> [Reply to Message](#)

I tried deleting everything to do with Renegade and running Vbrun60.exe and it's still doing the same thing. Is the only way i am gonna be able to install the game is by formatting my hard drive and reinstalling windows and installing this b4 SP2 or is there another way to do it bcuz i am completely at a loss of what to do for this

Subject: Re: Install Problems

Posted by [CivixX](#) on Tue, 22 Nov 2005 10:19:19 GMT

[View Forum Message](#) <> [Reply to Message](#)

After installing this Vbrun60.exe did you run the setup aswell?

Subject: Re: Install Problems

Posted by [dead6re](#) on Tue, 22 Nov 2005 13:02:30 GMT

[View Forum Message](#) <> [Reply to Message](#)

I haven't checked about Service Pack 2, I'm currently awaiting my version to arrive since the installer doesn't work for me. It can't fetch my product id, but after it has finished, maybe this weekend coming I will be checking and try to find out any way to install and run Renegade on SP2 if the vb runtime files do not work.

Subject: Re: Install Problems

Posted by [mision08](#) on Tue, 22 Nov 2005 19:26:00 GMT

[View Forum Message](#) <> [Reply to Message](#)

You can remove Service Pack 2 without formatting your hard drive. It is in the add/remove program list. Even if it was not removable, a system recovery on a pre SP2 O/S would remove it as well. I believe I would uninstall anything Renegade and WOL, delete the Westwood folder at C:/Westwood and any temp files. Then try a fresh install. Is the computer normally stable or is this just another error to add to the list.

Subject: Re: Install Problems

Posted by [\[BB\]Shadow](#) on Wed, 23 Nov 2005 03:52:16 GMT

[View Forum Message](#) <> [Reply to Message](#)

my windows media player isnt working either so i think i might jus back up my hard drive and format it it will probably be the easiest way to fix everything at once. thanks everyone for your help

Subject: Re: Install Problems

Posted by [mision08](#) on Wed, 23 Nov 2005 07:15:02 GMT

[View Forum Message](#) <> [Reply to Message](#)

I would get rid of WMP before I would re format my HDD. You can always download k-lite WMP Classic.

Subject: Re: Install Problems

Posted by [\[BB\]Shadow](#) on Thu, 24 Nov 2005 03:40:42 GMT

[View Forum Message](#) <> [Reply to Message](#)

i got wmp working now so the only thing left is Renegade i have tried it on sp1 and sp2 and it dont work either way i have taken everything from renegade out and tried it again and it again same error message when i try to go into the setup.

Subject: Re: Install Problems

Posted by [mision08](#) on Thu, 24 Nov 2005 08:25:23 GMT

[View Forum Message](#) <> [Reply to Message](#)

Try this gem <http://www.tune-up.com/products/tuneup-utilities/>
You can use the free trial version for 30 days.

Subject: Re: Install Problems

Posted by [Caveman](#) on Thu, 24 Nov 2005 08:52:20 GMT

[View Forum Message](#) <> [Reply to Message](#)

[BBSshadow wrote on Wed, 23 November 2005 21:40]i got wmp working now so the only thing left is Renegade i have tried it on sp1 and sp2 and it dont work either way i have taken everything from renegade out and tried it again and it again same error message when i try to go into the setup.

If you cant install it have you thought about redownloading Disk 1? to me it sounds like a problem with your disk.

Subject: Re: Install Problems

Posted by [light](#) on Thu, 24 Nov 2005 09:34:33 GMT

[View Forum Message](#) <> [Reply to Message](#)

My ren has never had a problem with SP2, I had Ren installed, then installed SP2 (abut 2 months after it was released), no problems.

After a regular format, I installed SP2, then renegade, still no problems.

I'll probably slipstream at some stage, but not right now.

Subject: Re: Install Problems

Posted by [tooncy](#) on Sat, 26 Nov 2005 01:17:09 GMT

[View Forum Message](#) <> [Reply to Message](#)

I had similar problems with EBFD and RA2. Fortunantly, I had EBFD installed and a No-CD patch fixed it for me, and I just got really lucky one day and RA2 decided to install. I'm running SP1, so I know SP2 isn't the problem.
