
Subject: Email to ea

Posted by [Kaao](#) on Wed, 13 Apr 2005 20:43:07 GMT

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Hello;

I'm emailing you in the response of how badly you have treated all players on the WOL network particularly Command & Conquer: Renegade. I must say I am extremely disappointed, the clans page no longer works the ladder has gone down frequently in the last few years along with the network itself the FDS serial generator has a bogus message saying the serials are all allocated which every server host is laughing at your stupidity for. I must say that when I and most game users buy a game we expect a certain quality of support and service for the game especially online play, especially when the company is bought out. This should be encouraged more if you want there customers you obviously bought them out for there consumer platform but by toying with us and insulting us with your pathetic and feeble ways of "maintaining a server" which is much a laugh. I do hope you clean up your act, because if you don't you are going to loose the majority of westwoods customers. I must say these are fairly simple problems for example the clans page all you need is to put the images on the server its not hard my 7 year old son could do that. I truly hope you read this email, and do not just toss it aside and do nothing.

Sincerly,
Clayton Youmans

every one who agrees with thiswrite your name here i think ill include a link to here if we get enough people get all your friends to do it .

Subject: Email to ea

Posted by [cheesesoda](#) on Wed, 13 Apr 2005 20:49:08 GMT

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I agree with the email, HOWEVER, it's absolutely pointless. EA isn't going to budge. It will cost them money to improve WOL, and they're not willing to do it on a game that's 3 years old and is ever losing more and more players. Not to mention that I wouldn't even spend more money trying to improve a game that's not going to grow.

Subject: your wrong

Posted by [Kaao](#) on Wed, 13 Apr 2005 20:51:38 GMT

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the game is still being bought and if we get enough people to sign here that it is going to cost them lots of money if they loast they will do it
and i must add they build the server in the first place it shouldnt cost much to repair

Subject: Re: your wrong

Posted by [Oblivion165](#) on Wed, 13 Apr 2005 21:07:09 GMT

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Kaaothe game is still being baught and if we get enough people to sign here that it is going to cost them lots of money if they loast they will do it
and i must add they build the server in the first place it shouldnt cost much to repair

I bought the last copy on Ebgames. I bought it two days ago just for the hell of it, 10 minutes later it was removed from their games list.

Hehe

Subject: Email to ea

Posted by [Jecht](#) on Wed, 13 Apr 2005 21:12:23 GMT

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I sent three e-mails like that about a year ago. Nothing, not even a reply from mister probst or his lower level managers.

Subject: Email to ea

Posted by [gotch1ya3](#) on Wed, 13 Apr 2005 21:12:36 GMT

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Im sorry, but that was a big waste of time... That has all been done before. In fact I think there was several hundred people who signed it as well. I am not trying to put you down, but you just wasted 10 min of your life writing that letter.

Subject: Email to ea

Posted by [Aircraftkiller](#) on Thu, 14 Apr 2005 05:24:15 GMT

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The game sucks anyway, so what purpose was this e-mail intended to serve?

Subject: Email to ea

Posted by [WNxCABAL](#) on Thu, 14 Apr 2005 07:45:11 GMT

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AircraftkillerThe game sucks anyway, so what purpose was this e-mail intended to serve?

You suck anyway, so what purpose do you serve in life?

Subject: Email to ea
Posted by [Walrus](#) on Thu, 14 Apr 2005 10:12:06 GMT
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Well at least you tried. I'm not sure if they will listen though. Good luck anyway.

Subject: Email to ea
Posted by [Xtrm2Matt](#) on Thu, 14 Apr 2005 18:46:17 GMT
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You think they actually give a shit? Wasn't it said that the Renegade servers were closing down this year?

Subject: Email to ea
Posted by [Renx](#) on Thu, 14 Apr 2005 19:00:14 GMT
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The FDS Serial generator was closed down. I mean obviously they didn't run out, that's pretty unlikely.

That could just be an attempt to stop people from putting up more servers. After the older ones move on to new games, there will be no new servers to take their place. Then when there are few left it will be easier to make up an excuse to shut down WOL...

Subject: Email to ea
Posted by [Creed3020](#) on Thu, 14 Apr 2005 19:28:55 GMT
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Just get in contact with Richard A. from Tech Support, he has gotten it fixed once before and I'm sure he could make it happen again.

Subject: Email to ea
Posted by [flyingfox](#) on Fri, 15 Apr 2005 01:08:08 GMT
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RenxThat could just be an attempt to stop people from putting up more servers. After the older ones move on to new games, there will be no new servers to take their place. Then when there are few left it will be easier to make up an excuse to shut down WOL...

Yes, that would seem likely. stop giving support and wait for people to move on. after all the game's probably costing them more money than they get from it...I do wonder if WOL will close down by the end of this year. There are a lot of empty servers, so many a000 that force their way

to the top just so the remaining ren players will join....if there were enough players there would be no need for that...just goes to show how few people play.

I don't think this richard guy should be contacted, take a hint. if EA want the support to stop it's up to them..

Subject: Email to ea
Posted by [warranto](#) on Fri, 15 Apr 2005 01:45:46 GMT
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Remember, this game is no longer officially supported. Emails like that would most likely cause more harm than good, especially when you go and blatantly insult them. It would be quite easy for EA to shut WOL down, simply because they decided not to put up ridiculous complains of the type this email represents.

Subject: Email to ea
Posted by [Kaao](#) on Fri, 15 Apr 2005 01:54:15 GMT
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yea it is sad there doing there best to erase any part of westwood but if wol goes down we can all switch to xwis.

Subject: Email to ea
Posted by [Jecht](#) on Fri, 15 Apr 2005 02:58:40 GMT
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and GSA, a ton of WOL players migrated to GSA after it went down that one time.
and they might be still making money if they just completed Renegade 2....

Subject: Email to ea
Posted by [warranto](#) on Fri, 15 Apr 2005 03:38:17 GMT
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gbulland GSA, a ton of WOL players migrated to GSA after it went down that one time.
and they might be still making money if they just completed Renegade 2....

Correction... that should say

"and they might be still making money if they just completed Renegade"

Subject: Email to ea
Posted by [Crimson](#) on Fri, 15 Apr 2005 07:49:24 GMT
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The FDS generator DID run out of serials because SOMEONE wrote a script that regged them all. 50,000 of them, actually. That person should fess up to what they did and hand over the serial to BHS so at least we can re-distribute them. Or at least half... or 1000... something.

The core email at the start of this thread is full of factual errors and is so unprofessional I hope that it meets with a swift use of the Delete key.

And personally, I would rather shut down my servers than EVER move them to XWIS.

Subject: Email to ea
Posted by [Kaao](#) on Sat, 16 Apr 2005 01:06:13 GMT
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There is really absolutely no reason for the serials anyway. All it does is piss off there customers there free why hassle your self to distribute them if you didnt actually need them in the first place.....

.....Well i went to EA's Support system and this is what I got not for the letter above but for asking about serial numbers.....

Discussion Thread
> Response (Alex I.) 04/15/2005 04:25 PM
Greetings,

Thank you for contacting Electronic Arts.

We are currently working to resolve this issue with the Renegade FDS server. At the moment we do not have serial numbers to send out - if you continue to get the error message in a few days please respond to this email and we will look for a way to resolve the issue.

> Customer 04/13/2005 01:52 PM
FDS SERIAL
i wsould like a fds serial for the following usernames:
threserv1 and threserv2

they are attached to the email clayton.bassist@gmail.com please email me a serial the generator is down
it says they are all allocated but there re millions of combinations they cant all be taken.

Sneizes Excuse me I'm illergic to bull shit.

Subject: Email to ea
Posted by [cheesesoda](#) on Sat, 16 Apr 2005 01:24:40 GMT
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You're also allergic to proper grammar and spelling.

Subject: Email to ea
Posted by [Kaao](#) on Sat, 16 Apr 2005 03:08:30 GMT
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I only had like 2 hours of sleep i was tired.....

Subject: Email to ea
Posted by [stealthkiller](#) on Sat, 16 Apr 2005 03:52:52 GMT
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Well even though it looks like you're not gonna get much of a response from EA, at least you tried for the community, good job.
