
Subject: RG problem
Posted by [dancer](#) on Fri, 18 Feb 2005 00:04:35 GMT
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Renguard is coming up with the error " failed to receive list of availabe servers, please check your internet connection" what port does renguard use, so ic an forward it on my router, or is that not the problem ?

Subject: RG problem
Posted by [mac](#) on Fri, 18 Feb 2005 00:08:48 GMT
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Allow your firewall software to let RenGuard though.

RenGuard uses port 80 outgoing, and port 6301 outgoing.

it is not compatible with Norton Firewall Software.

Subject: RG problem
Posted by [dancer](#) on Fri, 18 Feb 2005 00:16:08 GMT
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Makes sense, I didnt post this for me it was for someone else, but the guy who has the problem uses norton, at least he knows what the problem is now.

Thanks

Subject: RG problem
Posted by [dancer](#) on Fri, 18 Feb 2005 00:52:06 GMT
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he un-installed norton and used another antivirus, he still gets the same error message, any ideas ?

Also everytime he loads up renguard he gets the message

"blackhand studios is currently developing core game patches to fix bugs left behind in renegade, release quality fan-made maps, and add enhancements to the game. Would you like renguard to auto apply these patches as they become available?

After that he gets the failed to get server list message.

Subject: RG problem
Posted by [mac](#) on Fri, 18 Feb 2005 09:19:24 GMT
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Something is still blocking RenGuard from accessing the Internet.

He should try to disable the firewall, and see if it works then

Subject: RG problem
Posted by [AquaGutsEXE](#) on Sat, 19 Feb 2005 19:37:14 GMT
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I have some problems installing SSAOW for My Ren Guard. But Core Patch 1 is installed.

Subject: RG problem
Posted by [WNxCABAL](#) on Sat, 19 Feb 2005 20:57:13 GMT
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mac

it is not compatible with Norton Firewall Software.

Thats not true, I've been using Norton Internet Security (w/Firewall & Anti-virus) since the day of RG's release and I have had no problems what so ever.

Subject: RG problem
Posted by [dancer](#) on Sun, 20 Feb 2005 04:50:05 GMT
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Ok, hes uninstalled norton and swapped to another antivirus, hes disabled the winxp firewall, anything else he can try ?

Subject: RG problem
Posted by [AquaGutsEXE](#) on Sun, 20 Feb 2005 11:16:02 GMT
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can reply to my question too, please?

Subject: RG problem
Posted by [WNxCABAL](#) on Sun, 20 Feb 2005 14:36:50 GMT

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you don't have to spam EXE to get a reply, just wait.

Subject: RG problem

Posted by [cmatt42](#) on Mon, 21 Feb 2005 02:41:30 GMT

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_TFWxANDY_mac

it is not compatible with Norton Firewall Software.

Thats not true, I've been using Norton Internet Security (w/Firewall & Anti-virus) since the day of RG's release and I have had no problems what so ever.

I use Norton, and not until recently have I had problems.

Subject: RG problem

Posted by [Jarhead](#) on Mon, 21 Feb 2005 18:55:39 GMT

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it is not compatible with Norton Firewall Software.

Works fine with mine
