Subject: Renguard problem..... Posted by \$c0p3 on Fri, 14 May 2004 20:41:56 GMT View Forum Message <> Reply to Message

Ok, so, I load renegade, or try to join a game via GSA, and then renguard pops up. Half a second later some error message pops up saying "Failed to receive list of available master servers. Check your internet connection." My internet connection is fine. I didn't do the Renguard autoupdate, it was stuck at 0%, I just uninstalled renguard, then downloaded renguard 1.03 and reinstalled it. Anyway, once the error message pops up, and I press OK, renguard turns off, I can still click on options though, when the error message pops up, but I can't click on Renegade, so I can't play the game.

Anyone know how to fix this problem? Can't get into renegade -.-

Subject: Renguard problem..... Posted by mac on Fri, 14 May 2004 20:56:39 GMT View Forum Message <> Reply to Message

Configure your firewall to let renguard (game.exe) to the Internet. It can't connect to it, so it terminates.

Subject: .. Posted by \$c0p3 on Fri, 14 May 2004 20:58:23 GMT View Forum Message <> Reply to Message

Man, my firewall is OFF, and, I've been using it since it came out! I just got this problem.

Where can I download the second version of renguard? That way I can do the autoupdate instead.

Subject: Renguard problem..... Posted by Crimson on Fri, 14 May 2004 22:46:34 GMT View Forum Message <> Reply to Message

http://download2.renguard.com/rg_downloads/RenGuard_Setup_1.02.exe

If you have a firewall, note that the game.exe for RenGuard changes and you have to re-allow it through because it detects the change.

Subject: Renguard problem..... Posted by cyclops on Sat, 15 May 2004 09:00:17 GMT View Forum Message <> Reply to Message In the begining i used rengaurd 1.02 and i didn't have to pen any ports or something on my router or my firewall. Now u used rengaurd i get the same error as scope Failed to receive list of available master servers. Check your internet connection And idon't know how i must configure my router or firewall to make rengaurd. Plz can u or make a update to fix this problem or to help me with this. But i must say 1 thing i love the work u do with rengaurd i hate cheaters :twisted: :twisted:

greetz [DSA]cyclops[H-LEAD],

Subject: Renguard problem..... Posted by cyclops on Sat, 15 May 2004 09:03:23 GMT View Forum Message <> Reply to Message

And now i have installed 1.02 it also didn't work and the servers that i love need rengaurd and now it even can't play on then and im also out of the war's with my clan cause the other clan always want to use rengaurd.

And this musn't be because i am a H-LEAD plzzzzzz help me.

greetz cyclops,

Subject: Renguard problem..... Posted by velociraptor on Sat, 15 May 2004 11:45:41 GMT View Forum Message <> Reply to Message

ok i dont know a whole lot about computers ive had renegade for about a month and i got sick of friggin cheaters so i got renguard it worked for a while and now it just comes up with cnc mismatch error or renguard not installed when i click play renegade from renguard what the hell is wrong with it plz help

Subject: Renguard problem..... Posted by velociraptor on Sat, 15 May 2004 12:03:00 GMT View Forum Message <> Reply to Message

sorry it wasnt cnc mismatch it was crc mismatch error

Subject: Renguard problem.....

mine works fine from 1.0 to current version never had a problem

congrats team

Subject: Renguard problem..... Posted by cyclops on Sat, 15 May 2004 15:27:02 GMT View Forum Message <> Reply to Message

plzz stay on topic,

mine still says Failed to receive list of available master servers. Check your internet connection and it's annoying,

plzzzzz help me

greetz [DSA]cyclops[H-LEAD],

Subject: Renguard problem..... Posted by Crimson on Sat, 15 May 2004 17:10:50 GMT View Forum Message <> Reply to Message

When you upgrade RenGuard, your firewall needs to be told again that RenGuard is safe to access the internet.

As for the other error: http://www.renguard.com/faq.php I'm getting the message: "CRC Mismatch Error" This error message means that game.exe and game2.exe are the same file. This may happen if you try to install with the installer and the safe installer. You may need to reinstall Renegade to replace the now-missing game.exe.

Subject: Renguard problem..... Posted by mac on Sat, 15 May 2004 20:14:05 GMT View Forum Message <> Reply to Message

cyclopsplzz stay on topic,

mine still says Failed to receive list of available master servers. Check your internet connection and it's annoying,

plzzzzz help me

greetz [DSA]cyclops[H-LEAD],

We are trying to pinpoint that. Please come to our support IRC channel for assistance..

Subject: Renguard problem..... Posted by Renx on Sat, 15 May 2004 20:31:59 GMT View Forum Message <> Reply to Message

I was having a similer problem. My firewall was running, but yet something was still blocking RG from getting the master server list. When I got my firewall running again all I had to do is get it to allow RG and it worked again. It was almost like the firewall was still blocking it even though it was completely turned off.

I'm not completely sure what I did right, but what I did was log off of my XP user account and log back in. My Nortan internet security opened on startup and when I tried to open RG it asked me if I wanted to permit or block it from accessing the internet, i clicked permit, and it's worked ever since. If that doesn't work then you're going to have to route through your firewall/router settings and allow RG to get to the internet...

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