
Subject: FYI - FDS Serials update!
Posted by [Crimson](#) on Fri, 30 Apr 2004 03:45:17 GMT
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Hello Christine,

[-- omitted - top secret --]

Also I noticed that the FDS serial number post has support31@ea.com as the contact. Could this get changed to <http://eatech.custhelp.com/cgi-bin/eatech.cfg/php/enduser/ask.php>? All they have to do is submit the information there and it will get to me. They are trying to shut down the Support boxes so we can move fully to web based support.

FYI: I am currently trying to get a way to automate this FDS process so we can get them rolling out again. I will keep you posted. I like the forums overall, btw.

Richard A.
EA Technical Support

Subject: FYI - FDS Serials update!
Posted by [IRON FART](#) on Fri, 30 Apr 2004 03:51:36 GMT
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Someone should put a good word in for that guy to EA. If he was a musician, he'd be a one-man band.

Subject: FYI - FDS Serials update!
Posted by [Xtrm2Matt](#) on Fri, 30 Apr 2004 06:38:09 GMT
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Is Richard A THE only support guy? It sure seem's like it, yet, he does a bloody good job! Thanks richard!

Subject: FYI - FDS Serials update!
Posted by [Spice](#) on Fri, 30 Apr 2004 07:04:57 GMT
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No there are others. They give out the same Email. Simply put we are too lazy to do anything to help you go to this link and post a question and leave email.

Subject: FYI - FDS Serials update!
Posted by [NHJ BV](#) on Fri, 30 Apr 2004 13:51:47 GMT
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Thank you, Mr. EA Tech Support man

Subject: FYI - FDS Serials update!
Posted by [DarkDemin](#) on Fri, 30 Apr 2004 19:00:02 GMT
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Finally I can get Darkness Serv back up... yeah...

Subject: FYI - FDS Serials update!
Posted by [Cred3020](#) on Fri, 30 Apr 2004 20:09:20 GMT
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He gave me four of my serials a few weeks ago, so thanks again!

Subject: FYI - FDS Serials update!
Posted by [DaMax](#) on Sat, 01 May 2004 17:38:52 GMT
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IRON-FARTS Someone should put a good word in for that guy to EA. If he was a musician, he'd be a one-man band.
I just thought I add my two cents here as well, having contributed my share to get this stone rolling (here).

When Richard A. helped me obtain an FDS license key, I wrote some notes of appreciation to people of EA that might be interested in Richard A.'s outstanding work, in particular these fine individuals:

[list]Kasra Araghi, Customer Care Supervisor
Richard Silva, Customer Care Supervisor
Larry Probst, Chairman and Chief Executive Officer
Rusty Rueff, Executive Vice President, Human Resources[/list:u]All of whom are located at:

[list]EA Headquarters
209 Redwood Shores Parkway
Redwood City, CA 94065

USA[/list:u] encourage you to do the same because Richard A.'s contribution has directly benefited the Renegade community.

Take care,
Max.

Subject: FYI - FDS Serials update!

Posted by [The_Chaotic_One](#) on Sat, 01 May 2004 18:13:42 GMT

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I have an excellent idea!!! Since Richard A. seems to be the only 1 at EA that cares about C&C at ALL, how bout we get the people at EA to knock the current pres of EA out of office, bump Richard up, and we get support, new C&Cs, and more. Maybe they could clean up YR, because that is more messed up than renegade is lol. But really i am collecting FDS Serials off that guy lol.

Subject: FYI - FDS Serials update!

Posted by [DaMax](#) on Sat, 01 May 2004 19:02:37 GMT

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Hi [The_Chaotic_One](#), you might think your post is funny, but I would encourage you to edit it because your post both crosses the line of good taste and exposes you legally. It's one thing to respect Richard A. for his support, it's something completely different to compose your message. Think about it. Regards, Max.
