Subject: Reinsert cd problems Posted by thautzinger on Fri, 21 Mar 2003 20:53:50 GMT

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I have a Dell Inspiron 8100 that has a known hardware issue. Due to the copy protection that EA or Blizzard uses I get a particular problem with the builtin DVD/CD/RW drive. I can install Renegade fine but it won't play, I am prompted to reinsert the cd and restart the game. I had the same problem with Blizzard's Warcraft III but they sent me a patched .exe that will work with my hardware. However EA has not returned any of my emails. How do I get support for this issue from EA?