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Subject: How to get FDS Serials?

Posted by [Yuri](#) on Mon, 26 Apr 2004 13:27:19 GMT

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I got this one when I sent into the support email.

Hello

Thank you for contacting me. We are still looking into this issue. The server used to send out these email is functioning. However some people have not received their numbers.

Make sure your email account is not blocking any emails from YourRenegadeFDSSerial@westwood.com. Also, try creating a Westwood account with a different email address.

There is a chance we can get your number. Go ahead and send me the following information:

Login used to get a number:

Email the login is attached to:

Click here to submit the above information

<http://eatech.custhelp.com/cgi-bin/eatech.cfg/php/enduser/ask.php?>

Be sure to include FDS at the beginning of the subject line.

I will have to manually request it. Once I have a serial number I will be emailing it to you. This could take as many as 4 days to process.

Richard A.

EA Technical Support

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