Subject: New Support offering! (READ IF YOU'RE HAVING PROBLEMS!)
Posted by Crimson on Sat, 24 Apr 2004 01:28:04 GMT
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http://mantis.n00bstories.com

Mantis is a bug tracking tool that we are using to track bugs in RenGuard, among other projects.

Please create an account there if you wish to work with our developers to resolve any issues you're having with RenGuard. You will be able to create a unique support ticket for your issue.

PLEASE NOTE that if you want to report a bug that you don't want anyone but the developers to read, simply mark it "Private" on the submission form.

It will be much easier for us to keep track of the status of your problem this way.

Thanks in advance for your cooperation.