
Subject: --Tips for posting in this forums PLZ READ--
Posted by [sg]theOne on Fri, 14 Mar 2003 03:56:00 GMT
[View Forum Message](#) <> [Reply to Message](#)

Hi !

There are many very informed people who are more than happy to try and resolve Renegade related issue forum members may have. However to have your problem/issue resolved as soon as possible your post describing the issue should be more specific than general. Saying

what the cause is. Working in the DSL technical support field people call me all the time and their first statements are usually :

line of questioning to discover what the symptoms & variables are to determine the cause. My point, be as specific as possible when requesting help for your Renegade related issue -- this ensures your issue will be resolved sooner rather than later.

But first of all: READ THE STICKIES. They contain a lot of important information!

Issue Type : Graphics Problem

Need to know information :

- ZzZ-Always had this issue or just recently started ?
- ZzZ-Recent changes ? (Have you recently added/removed any software/hardware previous to this issue occurring ?)
- ZzZ-Operating System ? (Win 98, Win ME, Win XP ? Service packs ?)
- ZzZ-Do you have the latest updates for your Operating System (ie DirectX 9 or SP3 etc)
- ZzZ-Graphics Card ? (GeForce, Prophet Kyro, ATI ?)
- ZzZ-Specific time the issue occurs ? (Only certain graphics or all graphics ? -ZzZ-Only in Renegade or all the time ie problems in Windows as well ?)
- ZzZ-Latest graphics card drivers ? (Do you have the most recent software for your video card?)

Issue Type : Network / Connectivity Problem

Need to know information :

- ZzZ-Always had this issue or just recently started ?
- ZzZ-Recent changes ? (Have you recently added/removed any software/hardware previous to this issue occurring ?)
- ZzZ-Operating System ? (Win 98, Win ME, Win XP ?)
- ZzZ-Latest network card/modem software ? (Do you have the most recent software for your video card?)
- ZzZ-Network Configuration ? (Do you use DSL, Cable Modem, Dial Up, College LAN/T1, a router or a firewall <-- if so which one ie Linksys Router model XYZ123 or Zone Alarm Firewall ?)
- ZzZ-Specific time the issue occurs ? (Only in Renegade or all the time ie problems in Windows as well ?)

Issue Type : General Game Functionality

- ZzZ-Always had this issue or just recently started ?
- ZzZ-Recent changes ? (Have you recently added/removed any software/hardware previous to this issue occurring ? Added any mods/skins ?)

-ZzZ-Operating System ? (Win 98, Win ME, Win XP ?)

-ZzZ-Specific time the issue occurs ? (Only on certain servers ? Only when Nod/GDI ? Only in vehicles etc ? Only as specific char ?)

Issue Type : Sound Issues

-ZzZ-Always had this issue or just recently started ?

-ZzZ-Recent changes ? (Have you recently added/removed any software/hardware previous to this issue occurring ?)

-ZzZ-Operating System ? (Win 98, Win ME, Win XP ?)

-ZzZ-Specific time the issue occurs ? (Only certain sounds or all sounds ? Only in Renegade or all the time ie problems in Windows as well ?)

Issue Type : Controller Issues

-ZzZ-Always had this issue or just recently started ?

-ZzZ-Recent changes ? (Have you recently added/removed any software/hardware previous to this issue occurring ?)

-ZzZ-Operating System ? (Win 98, Win ME, Win XP ?)

-ZzZ-Specific time the issue occurs ? (Only when turning/shooting/jumping? Only in Renegade or all the time ie problems in Windows as well ?)

-ZzZ-Do you have the latest drivers for your controller device ?

General Tips

-ZzZ-To find out what version of drivers you have do the following.

1) Click Start then Settings then Control Panel (Win XP users just click Start then Control Panel)

2) Inside the Control Panel open the System icon

3) Win ME/98 users click on the Device Manager Tab

Win 2000/Win XP users click the Hardware Tab then the Device Mananager Button

4) Click on the + sign next to the group/class your device falls under ie Display Adapter for Graphics card, Network Adapters for network cards etc

5) Double click the device in question, this opens the properties window for the device

6) Click on the drivers tab

7) Write down the Provider, Date & Version

8) Goto that devices website or google.com search for it. Then compare your date/version with their info for the most updated drivers.

-ZzZ-To find out what version of Windows or what service pack you have do the following.

1) Click Start then Settings then Control Panel (Win XP users just click Start then Control Panel)

2) Inside the Control Panel open the System icon

3) This screen tells you what version of Windows you run and what service packs (only applies to Win2k/WinXP/WinNT)

Other ways to get to the system window are :

Hold down the 'windows key' (located between CTRL & ALT on the lower left hand corner of keyboard below Z)

Press the Print Screen/SysRq key

OR

Right click My Computer and click properties from the drop down menu

The difference can be your issue gets resolved by the 2nd/3rd/4th post VS issue gets resolved on the 10th post. Now that we've covered all this toss your post up and lets see how we can help !!

Thanks,
The One
