
Subject: EA's response to serial email problem
Posted by [IRON FART](#) on Wed, 21 Jan 2004 23:40:46 GMT
[View Forum Message](#) <> [Reply to Message](#)

Quote:

But they CAN pass your problems on to the higher-ups, and they don't always do that. Either that or the higher-ups give them a bunch of shit to shovel at you, and they simply pass it along no matter how little sense it makes.

After some talking...

Quote:

Response (Box Richard A.) 01/21/2004 11:18 AM
Hello

Thank you for contacting me. I am running a test again. I will forward my findings to the network engineers and hopefully get down to the bottom this. With the closure of the Westwood Las Vegas studios the server access is limited to our Pacific studios. I am currently trying to track down who has access.

Are you using only Yahoo or hotmail accounts? Do you have an ISP account or perhaps a work account? I have seen this problem with a hand full of other people with the free email services. The only thing I can think of is SPAM filtering. Make sure you do not have any filtering going on.

Thank you for contacting Electronic Arts Online Support and please feel free to respond if any of the suggestions I made do not work,

Richard A.
EA Technical Support

Hopefully I get a good response, or I'm just gonna keep politely nagging.
