Subject: Re: Error code from a Jelly member
Posted by danpaul88 on Sun, 22 Jun 2014 19:49:02 GMT
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wrt the topic at hand;

Based on the information provided the error would appear to be when it runs mixcheck.exe, which suggests a few possibilities;

1) VC redist is not properly installed (the installer tries to do this automatically IIRC)

2) mixcheck.exe is corrupt (which would suggest the installer exe itself is corrupt, but the checksum should detect this)

3) A permissions or other IO error on the files it is trying to check.

My inclination would be that 1) is the problem, perhaps due to our passing of the /norestart flag (and it actually requiring a reboot) or perhaps due to other installers waiting for a pending reboot preventing it from installing properly.

Please try the following steps;

1) Open Control Panel -> Programs & Features (the place you go to uninstall things)

2) Find any entries starting with "Microsoft Visual C++ 2012 Redistributable..." in the list. If you find any, please take a screenshot of them and upload it here so we can verify whether the correct components were installed by the TT installer. Make sure to scroll down so we can see all entries, you might have 4 or 5 of them in the list (different versions)

3) Regardless of the above, once you have made the screenshot (if there were any entries) download and install Visual C++ Redistributable for Visual Studio 2012 Update 4 directly from Microsoft (never download this from any other source than Microsoft themselves)

4) Take a new screenshot of Programs & Features showing the same entries as before and upload it with the first.

5) Try running the 4.1 installer again and report whether that changes the results.