Subject: Re: St0rm.Net

Posted by Prulez on Mon, 12 Sep 2011 16:41:21 GMT

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Wilo,

First of all, my compliments for creating such a thread.

From a player's perspective; I haven't found St0rm's setup inviting to join. Then again, that's just my personal preference. I realize your players in fact do like your heavily modded servers, otherwise you wouldn't get any players in your servers at all. This is, however, not my cup of tea.

From an admin's perspective, I think you may be going a bit too harsh on your moderator staff. You're asking your moderators to join TeamSpeak when they play the server and possibly other things too (such as being active x hours per week, joining IRC? I vaguely remember something like that but I could very well be mistaken). I know that if I was personally in a moderator position, I wouldn't appreciate such things being forced upon me by the administrative staff. At Jelly, I personally aim to have our moderators pleased at all time, try to listen to their concerns and do something about it and wouldn't force things upon them unless absolutely neccesary (For example: Policies on how to handle certain situations). I would, however, never, ever force them to join TS when they are ingame. I think that they should only join it if they feel like it, but I wouldn't force our moderators to join other services, possibly against their will.

Moderators are the heart of a community, they handle the daily occurences ingame and if they are unhappy or dissatisfied, they'll turn inactive and/or do other stuff. I've been in a moderator position for many years and the thing that made me happy the most, is the assurance that whatever thing I do or whatever bothers me, I have the administative staff backing me up 99% of the time (The sole exception being a massive screwup), and knowing that my concerns or suggestions would be listened to. I know that our regulars criticize Jelly on the other hand for not doing enough with suggestions; but I always try to answer them. (Then again, this shouldn't be discussed in this thread, this thread restricts itsself to St0rm.)

That is basically what I think where St0rm could possibly improve itsself. The gameplay, there isn't much you can do about that. The way you handle your moderators; that may be up for improvement from my point of view.