Subject: Re: Ebay customer support

Posted by Dave Anderson on Tue, 09 Aug 2011 12:44:35 GMT

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If you sign up for service and you have a poor credit score, you have a special account type internally that is flagged, or has limitations. In addition, if you have poor payment history, your options for service and support are limited as well. For example, if you are past due, you don't get a service call until you pay your bill. They don't run credit checks on the fly, but your account would be limited if you had a poor credit score when you activated, and poor payment history can really be a killer when you need help.