
Subject: Re: Ebay customer support

Posted by [halo2pac](#) on Tue, 09 Aug 2011 02:49:17 GMT

[View Forum Message](#) <> [Reply to Message](#)

I had a similar issue with AT&T DSL support, I called on behalf of my aunt because she was getting 100kbs off a 6mbs line. I explained my situation, they did a line test and told me nothing was wrong, and i assured them there was something wrong. I argued with them for 1 hour while they were treating me like a dumbass, where as i finally told them I was an A+ certified tech (I am very close to being one actually) and so they put me on with there manager. I demanded they send a tech to my house at no charge, which they did. The tech came and told me that the street lines were very old and needed to be replaced all the way down the street, and that they had ripped me off since the lines only support 1.5mbs. I called them up again and bitched them out for cheating me for a 6mb line when i could only get a 1.5. they dropped me to a 1.5, credited me double and said it would be fixed tomorrow. tomorrow came, not fixed. down to 56kbs. I'm pissed. I called them up and bitched a third time where as I had to explain I was a A+ tech and that I needed to talk to there IT department because the call operators were not learned enough. I got an IT guy finally who told me the same thing as the service tech who came to my house - the lines are shit. and then he conferenced the manager in the call and then the manager said he was sorry and there was nothing he could do but drop me as a customer since my aunt's credit score sucked balls.

all that to tell me that my aunt should pay here bills, and admitting there serviced sucked.

I should tell the store about the sales guys from Florida who called me about my credit score when I didnt have one yet since I was 17 at the time.... but I wont.. Moral is I have good lawyers who dont like 30 long distance calls a week from do-not-call-list violators calling me
