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Subject: Re: Ebay customer support

Posted by [danpaul88](#) on Sun, 07 Aug 2011 21:04:21 GMT

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Unless buyers are reporting problems bidding on an item they probably just assume your trying to get a refund on your insertion fees due to an item not selling.

I know that's not much help, but you have to try and see it from their point of view too. A random glitch on a single users auctions on a site of that size is extremely unlikely, normally they would be inundated with support requests if such a problem occurred.

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