Is the disc scratched? That behavior always happens when Windows can't read the CD. Take a look please.

If you're familiar with torrents you can find a well-seeded one on The Pirate Bay. Just download it, mount the .ISO with software like Daemon Tools Lite or burn the .ISO file to a CD or DVD. Install the game with your legit serial, update it to 1.037, install scripts.3.4.4, find a copy of keys.cfg and optionally install Renegade Resurrection.

If you have any issues with finding the torrent I'll PM it to you.

Hope that helps.