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Subject: Re: Phones and Receptionist

Posted by [wubwub](#) on Fri, 29 Oct 2010 01:38:19 GMT

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By all means they should answer the phone. But when they answer, is it so hard to say "Sorry i am with a customer, please hold."

I was at the dentist's office not too long ago waiting for my apointment time. As i waited i saw numerous people go to the receptionist and be interupet by a phone call. Each time the call lasted everywhere from 1 minute to 5 minutes.

Something is wrong here..

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