Subject: Phones and Receptionist Posted by wubwub on Thu, 28 Oct 2010 22:31:51 GMT View Forum Message <> Reply to Message

Do you beleive that a receptionist at any company or store should just stop talking to you and help the customer on the phone when it rings?

I have had this happen to me many times and found it extremely rude. Why should the person who phones in get imediate service when i was talking to them first?

Or is it just me and people like standing there listing to one side of a conversation for 10 minutes?