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Subject: Need some help =)

Posted by [Ground Zero](#) on Sat, 04 Sep 2010 20:42:49 GMT

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Hey guys,

I'm new to the forums but I need some help lol

Yesterday night I spent 2-3 hours with an EA tech on live chat trying to get my CnC Renegade working but it just wont work.

Whats iv tried -

Manual hard drive install – Fail

Reinstall with discs – Fail

Run as admin – Fail

Run in comp – Fail

System specs -

CPU -AMD Athlon 64x2 4200 + 2.2 ghz

GPU – Nvida Geforce GTX 260+ - (drivers are up to date) (Runs DX11)

OS – Windows 7 home prem 32 bit

Problem details -

Basicly the game installs but wont play. The launcher icon comes up and then BOOM renegade has stopped working.

Problem signature:

Problem Event Name: APPCRASH  
Application Name: Game.exe  
Application Version: 1.37.0.1  
Application Timestamp: 3e304677  
Fault Module Name: Game.exe  
Fault Module Version: 1.37.0.1  
Fault Module Timestamp: 3e304677  
Exception Code: c0000005  
Exception Offset: 003947a0  
OS Version: 6.1.7600.2.0.0.768.3  
Locale ID: 1033  
Additional Information 1: 257d  
Additional Information 2: 257d8f504c598531c429b24cac277ae5  
Additional Information 3: 4d66  
Additional Information 4: 4d663f5c71c032d522fc1698310163d5

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C:\Windows\system32\en-US\erofflps.txt

And last but not least a screen shot of my game folder.

I also looked in your archives and found this post -  
<http://www.renegadeforums.com/index.php?t=msg&th=36071&start=0&rid=25604> All he had to do was delete a file named D3D8.dll I looked for it and could not find it for the life of me.

Note: I already looked at you FAQ

Thanks GZ

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