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Subject: Re: Computer Problems

Posted by [nikki6ixx](#) on Fri, 13 Aug 2010 16:09:44 GMT

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You've probably been told this, but have you checked the Windows Crash Dump files? Often, they'll indicate what process has failed

<http://support.microsoft.com/kb/315263>

<http://www.networkworld.com/news/2005/041105-windows-crash.html>

Quote:Although kernel-mode software is protected from applications running in user mode, it is not protected from other kernel-mode software. For example, if a driver erroneously accesses a portion of memory that is being used by other software (or not specifically marked as accessible to drivers), Windows stops the entire system. This is called a bug check or a crash, and Windows displays the popularly known Blue Screen of Death (BSOD). About 95% of Windows system crashes are caused by buggy software (or buggy device drivers), almost all of which come from third-party vendors. The remaining 5% is due to malfunctioning hardware devices, which often prompt crashes by corrupting memory contents.

Debug Tools Here:

<http://www.microsoft.com/whdc/devtools/debugging/default.mspx>

Hopefully these will help you determine if it's a system process that is giving you grief.

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