
Subject: Re: Long Downtime Tonight
Posted by [Goztow](#) on Mon, 02 Aug 2010 06:34:29 GMT
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I cannot understand you let your provider even touch your server. If this was my service, I'd insist on doing the move myself. Seems the provider is pretty darn crappy anyway, I never heard of a provider taking over 2 days of downtime to switch a server to another datacenter. Smells like über fail to me. You wanted suggestions, here's one: less downtime than WOL used to have. Also: undelete all automatically deleted nicknames or at least allow us to register them again. That was one piece of über fail as well. A nick isn't used for x weeks? Let's trash it and make it impossible to register them again! And before you make such stupid decisions, discuss them with the community that'll suffer from them.

Other suggestions: get access to the url's so you can make the different buttons like "new account", "clans", "ladder" work again. there are sufficient alternatives for what used to exist, but noone seems to have access to the redirects to show a page of info for it on existing buttons. Get rid of the MOTD telling you to register your serials on a non existing url. It makes you look stupid. get it back to "For all info: www.renegadeforums.com , for clanwars: www.clanwars.cc".

make it so your website isn't hosted on the same server as xwis. Webspaces costs virtually nothing nowadays anyway. There's nothing making you look less professional than not even being able to provide updates via your website about xwis.

Last but not least: when xwis needs to go down for maintenance, provide a minimum service. It shouldn't be that darn hard to have a copy of a stripped down version of xwis running on a failover computer at a different provider, where you can redirect g.xwis.net to.

All in all your complete setup is very unprofessional looking. I understand this is more of a hobby project for you and that you guys are doing your best and I appreciate it, but if you do something you should aim to do it as good as possible.
