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Subject: Virus

Posted by [sloscha](#) on Tue, 01 Sep 2009 20:57:24 GMT

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Ok, yesterday I think a virus got onto my computer. Windows Defender found a trojan in Win32, TrojanDownloader:Win32/Renos.JM, and it has come up 3 or 4 times even though I have clicked remove.

One thing I have noticed is that when opening google chrome, it says the page is unresponsive. Another problem is that MSN Messenger signs out after 5-10 seconds of being signed in.

Internet Explore is working fine, although its slow as it always has been, and that is where I am posting this from.

I have checked my firewall settings and they are both listed as exceptions.

I have posted results of a complete slow scan from AVG 8. The Renos notification will be ss'd when it comes up again.

Help please!

### File Attachments

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1) [avgresults.JPG](#), downloaded 759 times

AVG Anti-Virus Free

File Components History Tools Help

**AVG Anti-Virus**  
Free Edition

 **You are protected.**  
All security features are working correctly and are up to date.

**Scan results**

Results overview Infections Warnings Information

File	Infection	Result
C:\Acer\Empowering Technology\Power\Power_DMC.exe	Virus found Win32/Heur	Moved to Virus
C:\Acer\Empowering Technology\Power\InstallUtil.exe	Virus found Win32/Heur	Moved to Virus
C:\Acer\Empowering Technology\Presentation\XGA.exe	Virus found Win32/Heur	Moved to Virus
C:\Acer\Empowering Technology\Settings\ConfigService.exe	Virus found Win32/Heur	Moved to Virus
C:\Users\Todd\AppData\Local\Temp\c.exe	Virus found Win32/Heur	Moved to Virus

View details Remove selected infections Remove all unhealed infections

**The scan is complete.** Close results

Statistics  
 Last scan: 9/1/09, 2:01 PM  
 Last update: 9/1/09, 5:04 PM  
 Virus DB: 270.13.73/2338  
 AVG version: 8.5.409  
 License type: Free

Show notification