
Subject: Virus

Posted by [slosha](#) on Tue, 01 Sep 2009 20:57:24 GMT

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Ok, yesterday I think a virus got onto my computer. Windows Defender found a trojan in Win32, TrojanDownloader:Win32/Renos.JM, and it has come up 3 or 4 times even though I have clicked remove.

One thing I have noticed is that when opening google chrome, it says the page is unresponsive. Another problem is that MSN Messenger signs out after 5-10 seconds of being signed in.

Internet Explore is working fine, although its slow as it always has been, and that is where I am posting this from.

I have checked my firewall settings and they are both listed as exceptions.

I have posted results of a complete slow scan from AVG 8. The Renos notification will be ss'd when it comes up again.

Help please!

File Attachments

1) [avgresults.JPG](#), downloaded 331 times

AVG

Anti-Virus

Free Edition

You are protected.

All security features are working correctly and are up to date.

Overview

Computer scanner

Scan whole computer

Update now

Statistics

Last scan: 9/1/09, 2:01 PM

Last update: 9/1/09, 5:04 PM

Virus DB: 270.13.73/2338

AVG version: 8.5.409

License type: Free

Show notification

Results overview

Infections

Warnings

Information

File	Infection	Result
C:\Acer\Empowering Technology\Power\Power_DMC.exe	Virus found Win32/Heur	Moved to Vir
C:\Acer\Empowering Technology\Power\InstallUtil.exe	Virus found Win32/Heur	Moved to Vir
C:\Acer\Empowering Technology\Presentation\XGA.exe	Virus found Win32/Heur	Moved to Vir
C:\Acer\Empowering Technology\Settings\ConfigService.exe	Virus found Win32/Heur	Moved to Vir
C:\Users\Todd\AppData\Local\Temp\c.exe	Virus found Win32/Heur	Moved to Vir

View details

Remove selected infections

Remove all unhealed infections

The scan is complete.

Close results