Subject: Re: NEED SITE OWNERS ATTENTION Posted by Goztow on Fri, 28 Aug 2009 08:09:25 GMT

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It depends on the case. If the person is really going very far, then an ip range ban can happen, or even an ISP wide ban.

We also since recently dispose of serial hashes, which are a hash of the game's serial. So we don't know your game serial but we can identify someone using the same serial hash, hence ban him on it. It's the most efficient way to ban someone, especially if you lock your server to xwis players only.