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Subject: My CD/DVD Drive Stopped Working

Posted by [Xpert](#) on Sun, 06 Jul 2008 02:33:08 GMT

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It has always worked fine no matter which type of disk I put in it. But a few days ago I started having problems with it. It will not play DVD games or DVD Movies. It WILL play audio cds and let me open files on cds that have files burned onto them. It will also let me play SOME old games like Roller Coaster Tycoon and non-related DVD disk. When I try to play a cd or dvd game, or a dvd movie, it will spin the disk and the lights will come on, but eventually a message will come up saying Please Insert a Disk into Drive D or it just won't run it at all (even when I try to autorun it), even though there is a disk in it already. I have tried many different disks of all types to make sure it wasn't the disk itself. I've narrowed the problem down to it just anything DVD related won't work.

The drive shows up in My Computer, the Properties say the drive is working properly and nothing shows wrong in Device Manager. So far as I know, Windows says I have the most updated driver. I also tried running the Windows troubleshooter with no luck.

Anyone have an idea what is wrong or how to fix it? It just started doing this a few days ago, and I can't think of anything I may have done to mess it up.

My computer specs:

Windows XP Professional Version 2002 Service Pack 2

Dell XPS 630i

Intel Core 2 processor Q6600

2.40Ghz, 1066FSB w/ Quad Core Technology and 8MB Cache

2GB DDR2 SDRAM at 800Mhz

512MB NVIDIA GeForce 8800 GT

500GB NCQ SATA Hard Drive (7200 RPM) w/ 16MB DataBurst Cache

EDIT:

And just to add, this is a new PC. Got it only 2 weeks ago.

With this problem, I went and restored my computer back to the way it was when I first bought it and I'm still having problems with it. I can't install any DVD related games at all (C&C3, CoD4, First Decade). I don't think my rom is damaged physically neither.

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