EA Tech Tim: Hi, my name is EA Tech Tim. How may I help you?

You: when is renegades server going to be back up

You: its is down for 3 days now

EA Tech Tim: May I know the exact name of the game you are trying to play?

You: Command and Conquer: Renegade

EA Tech Tim: I'm sorry, but we only offer Technical Chat support for Motor City Online, Earth & Beyond, The Sims Online, Ultima Online, and the EASO service.

You: so there is nothing u can do, because it seems like EA doesnt really care about westwood games atall.

EA Tech Tim: For other games, please use our knowledge base at http://westwood.custhelp.com. Click "Find Answer" tab to search the knowledge base. If you are unable to find a solution there, click the "Ask a Question" link to submit your question, and a technical support representative will reply to you as soon as possible.

You: i cannot do that

You: it does not work

You: u cannot ask a question

You: there is no support for this game at all

You: even though 20,000 people are trying to sign on, but they get nothing

EA Tech Tim: I really apologize for the inconvenience caused but inorder to resolve the issue please visit the above mentioned link and there please submit your issue through "Ask a Question" tab.

You: THE ASK A QUESTION TAB DOESNT WORK FOR RENEGADE! I HAVE ALREADY TRIED

EA Tech Tim: Please wait while I research this for you.

You: thank u\

EA Tech Tim: Please visit the link I have you and then there please click the "Find Answer". There after clicking on the find answer you will get the "Ask a Question" tab.

You: Thank you for your interest in this Westwood title. Unfortunately, as our library of games expands, some of our older titles are moved from Live Support to self-help only support so we can continue to provide the best support possible for our newer titles. Although we truly appreciate your interest in this title, support for Command and Conquer, Command and Conquer Gold, Command and Conquer Red Alert, Command and Conquer Red Alert 2, Command and Conquer Renegade, Command and Conquer Tiberian Sun, and all of the associated expansion packs now exists only in an "as-is" state of support. Unfortunately, after a certain point in the life cycle of a game, it reaches a point where it will not work acceptably with newer components and operating systems in many cases. In addition, we reach a point where there are no new updates available for the game. At that point it is no longer possible for us to correct new issues that may occur with a game due to new hardware and software.

You: so quit trying to tell me that it works

You: just tell someone to go fix the server that is all i want

You: me and 20,00 other people want that

You: 20,000*

EA Tech Tim: I apologize for the inconvenience. The issue you are experiencing is one I am unable to address here in chat. I am forwarding it to our concern department.

You: ok i guess
You: if it helps ok
EA Tech Tim: Is there anything else I can assist you with?

So far this has been it