
Subject: IMPORTANT: "Negotiating port..." error SUGESTIONS!

Posted by [Anlesauk](#) on Wed, 05 Mar 2003 13:35:36 GMT

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MeXadiazOh yeah, router is NETGEAR Cable/DSL Web Safe Router Gateway RP614, and my internet provider is Chart Pipeline. Got any help for those?

Ok, first things, first. Go here and download and upgrade your router firmware to the latest version:

http://www.netgear.com/support/support_details.asp?dnldID=238

This page also has instructions on how to log into your router:

Open the browser (Internet Explorer or Netscape)

Access the router (usually <http://192.168.0.1>)

Login to the router (User Name = admin Password = password unless you have changed it)

Once you have updated your Firmware, check and see if you can connect to any game servers that you were not able to before. The new version is supposed to improve on this function. If not then you can get the manual for your router here:

http://www.netgear.com/support/support_details.asp?dnldID=242

If just clicking on the link to download does not work then try shift+click on the link.

If you need to still configure your ports after upgrading the firmware then it may take some trial and error as your manual is not all that clear about how to do this. This is what I found in the manual on page 7-4"

Some online games and videoconferencing applications are incompatible with NAT. The Model RP614 router is programmed to recognize some of these applications and to work properly with them, but there are other applications that may not function well. In some cases, one local PC can

If one local PC acts as a game or videoconference host, enter its IP address as the default.

I think this is done by making it a DMZ server. In this case, it shuts the firewall off to this computer. There are specific instructions for this in the manual on page 7-5.

Anyhow, give this all a shot and let me know how it works. I'll be glad to help if I can. Goodluck!
