
Subject: Re: "Failed to receive a list of available master servers."

Posted by [=HT=KooLKat](#) on Sat, 27 Jan 2007 12:34:25 GMT

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gmoney375 wrote on Thu, 25 January 2007 14:19hey i have had the same problem were it failed to recieve the master servers. and i dont know how to uninstall the .exe thing, i found in the system32 folder and tried to delete , but it says i dint have the authority or something like that,(and i am on a admin account) but please help....=)

Hi there, the reason it won't let you delete it is probably because the process is still running (if you end it it wil restart). So.... (what I done anyway) is go to the start menu -> then click on the Control Panel -> Then click "add/Remove Programs" -> Then scroll down and find the program (i.e in my case it was "Relevant Knowledge" and click "Remove"

If you need more help on how to do it, make a post saying so, and I'll take some screenies. If that doesn't work and/or the program is not on the list, make a post saying so, and I'll guide you through a different way (well, try to anyways).

Hope it helps
