
Subject: Re: Dell's Customer Support Convo.
Posted by [jnz](#) on Sun, 08 Oct 2006 13:06:38 GMT
[View Forum Message](#) <> [Reply to Message](#)

the battery rumore is definely true, it will appeared to charge. you leave it charging for lets say 10 hours take it off charge and the battery is still flat.

i think the fact that it the laptop itself stop being able to charge is random because it happens to some people but not others. i have had 2 cases of this only with dell!

another thing i hate about dell it that they say "Intel Pentium 4 processor" people thing "yeah that is fast for £300" but the processor is compromised by the crappy motherboard.

i have ordered a new acer laptop, i think they are a good make

my old custimer support for tiscali are in India, you don't know a word they are saying and if you get a word across to them, they say "restart your computer"

once they asked me how long the rj-11 cable was i said 25 meters, they said "it is too long, 5 meter minimum".

but why? it has only just stopped working. then they said "please reduce the size of the cable now" i couldn't because the computer was upstairs and the socket was downstairs. i said i couldn't but they started shouting at me to shorten it. at that point i gave them a piece of my mind.
