
Subject: Re: unable to connect to westwood on line
Posted by [DonCarlo](#) on Thu, 31 Aug 2006 10:20:54 GMT
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Crimson wrote on Thu, 31 August 2006 05:07 You didn't leave me in a position where I could defend you. I will always side with the Renegade community and do what I think is best for them, and in this instance we were all highly disappointed by the events of this last week. Then, we continued to be disappointed by the appearance that no one outside of Renegade was taking this seriously at all.

Above all, I respect what you do for the games and whatnot, but as a representative for Renegade players, as a server owner, and as a player, I was highly disappointed by how this whole situation unfolded. I hope that some lessons were learned. At least I'm not blaming you for your community mocking us for being upset about this. I was appalled that people were actually telling us to suck it up and get over it. But I don't blame you, that's just how gamers are.

I intend to put together a more complete and private response to this whole mess/snafu before the week ends. But please do not belittle our frustration and anger over what happened.

Honestly Crimson we don't need you to defend us....

As for dissatisfaction it goes both ways.

Instead of putting together a more detailed private message at this stage (which you should have done in the first place), Please go back and read more carefully the situation. It's all very well you sitting on your high horse telling people how things should be done when you are not prepared to view the facts of the situation.

Also see your own part in the snafu as you called it. Because I see no efforts for you to contact us via these private methods before you started rumour mongering.

Siding with the Renegade community should not involve the promotion of incorrect information. Desolane and others disseminated information as soon as we had facts.

Before then anything we would have told you would have not fixed the situation since the networks were down and the hosts uncontactable, and we had zero information at that stage.

Whether or not you believe this is irrelevant, and does not change the facts, so really that is your own problem.

Even when information was given you said it was untrue.

Frustration and anger goes both ways, in all communities, and of course we sympathise when ppl can't play.

No one is more frustrated that we are trying to convince the powers that be that this service is not good enough. But unless we are prepared to pay for the hosting out of our own pockets (which we are not) then we can only put our case across, after that it is out of our hands.

Of course we are concerned when players can't get online but as I said in the post on ST I don't think that we should continue to apologise on behalf of the hosts

if you are not actually prepared to take on board what we have said, I see no point in continuing this discussion.
