

---

Subject: Re: unable to connect to westwood on line  
Posted by [Crimson](#) on Tue, 29 Aug 2006 19:57:44 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Well, now that you know that your hosting provider feels it to be perfectly reasonable to have over a day of complete downtime followed by 3 and a half more days of this alleged GBIC flaking out, it seems a GREAT time to find a new host with a higher committment to delivering to its customers. If my host had scheduled a 24 hour downtime or even had a 24 hour UNexpected downtime, I would have been out the door as soon as I could yank my files off the server. In this day and age of the Internet, there is NO excuse for any provider to deliver that sort of service.

I have respect for you, Olaf, and I appreciate what time you do give to the Renegade players, but I am siding with the players and server owners of which I am one of. We shouldn't be told to suck it up and be appreciative of what you have done for us up until now. We should be told that you are taking responsibility for this problem, that you are very sorry it happened, and that you are taking steps to make sure it NEVER happens again, and outlining those steps.

And I'm not speaking from a pissed-off player's perspective -- I am speaking as someone else who is in your shoes and provides an "official" service for Renegade. I had a lot of support from the community in order to be given this responsibility from Westwood before they closed down and I have spent the last 3 and a half years making sure I live up to it.

---