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Subject: Re: Renguard connection problem  
Posted by [Blazer](#) on Wed, 28 Sep 2005 22:28:11 GMT  
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The Renguard MOTD (Message Of The Day) - the HTML you see in the RG windows after it connects, is fetched using the IE (Internet Explorer) engine.

Basically what I am getting at is RG uses the same method as your IE web browser does to get the MOTD. So, if your IE browser is misconfigured, it would cause RG to just get an empty window. The only other problem I could think of is either you have a firewall blocking the HTTP request, or perhaps even you were accidentally firewalled on the server side by an automatic script we have that firewalls people who flood the server.

So my advice is:

1. Check your IE browser settings. Can you get to <http://www.renguard.com> ?
  2. Check your firewall settings. Even if you think you don't have firewall software installed, many new antivirus programs have firewall functionality built in, as does Windows XP SP2.
  3. If #1 and #2 don't help, come to the support irc chat. We can check your IP against the server firewall ban list.
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